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### ABSTRACT

This final report discusses the activities and outcomes of Partners Plus: Families and Caregivers in Partnerships, a model demonstration project designed to expand respite care options for families of children (birth to 8 years old) with disabilities. The program uses a natural and family-centered model that involves families in the design, implementation, and evaluation of respite care. The goals of the project were: (1) to develop and implement a model of respite care that is designed, implemented, and evaluated by families; (2) to disseminate information and materials/projects to promote quality respite care and lead to the replication of the model; (3) to coordinate and promote continued support for project activities with state and local agencies/resources responsible for planning, implementing, and monitoring respite, child care, and services to children with special needs and their families; and (4) to field test a model of respite care. The model helps families learn how to find and train their own respite caregivers. Evaluation data from the demonstration and field-test sites provided evidence that the project was successful in implementing activities, increasing caregivers' knowledge and comfort, and increasing families' respite options. Appendices include the Partners Plus curriculum and training materials. (Contains 22 references.) (CR)



### artners lus Families and Caregivers in Partnerships

### **Model Demonstration**

### **FINAL REPORT**

Early Education Program for Children with Disabilities U.S. Department of Education Grant Number: H024B40032-96

Corrine W. Garland, M.Ed.
Project Director
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Child Development Resources, Post Office Box 280, Norge, VA 23127





Partners Plus: Families and Caregivers in Partnerships

Child Development Resources 1490 Government Road Williamsburg, VA 23185 (757) 220-1168 Fax: (757) 253-1779

March 30, 2000

Ms. Rose Sayer
Office of Special Education
U.S. Department of Education
400 Maryland Avenue SW
Switzer Building, Room 3317
Washington, DC 20202-2626

RE: Partners Plus Project; Grant #H024B40032-96

Dear Ms. Sayer:

Child Development Resources (CDR) is pleased to submit to the U.S. Department of Education the final report for the Partners Plus model demonstration project (Grant #H024B40032-96). The purpose of the project has been to expand the respite options available to families of young children (ages birth to eight) with disabilities by training families and caregivers, and by replicating a family-centered model of respite care.

The support of the Dept. of Education is appreciated. Please do not hesitate to contact me if I may provide any additional information.

Sincerely,

Corinne W. Garland

**Executive Director** 

CWG/mvm

**Enclosures** 

cc w/ enclosures:

Ms. Gail Houle, U.S. Dept. of Education, Washington DC 20202 ERIC/OSEP Special Project, ERIC Clearinghouse, Reston VA 22091

cc: Distribution List (attached)



### Distribution List, Final Report, Child Development Resources/Partners Plus Grant #H024B40032-96

The original and two copies of the full and final report of the Partners model demonstration project have been sent to:

Ms. Rose Sayer Office of Special Education U.S. Department of Education 400 Maryland Avenue SW Switzer Building Room 3317 Washington, DC 20202-2626

A copy of the full and final report has also been sent to:

Ms. Gail Houle U.S. Department of Education Switzer Building, Room 4613 330 C Street, SW Washington, DC 20202,

and to the ERIC Clearinghouse, along with all products, at the following address:

ERIC/OSEP Special Project ERIC Clearinghouse on Handicapped and Gifted Children Council for Exceptional Children 1920 Association Drive Reston, Virginia 22091.

A copy of the title page and abstract have been sent to each of the following:

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Great Lakes Area Regional Resource Center The Ohio State University 700 Ackerman Road Suite 440 Columbus, OH 43202

Mountain Plains Regional Resource Center 1780 North Research Parkway Suite 112 Logan, Utah 84321

Western Regional Resource Center College of Education University of Oregon Eugene, Oregon 97403

Federal Regional Resource Center University of Kentucky 114 Porter Building Lexington, Kentucky 40506



### I. TITLE PAGE

### Partners Plus: Families and Caregivers in Partnerships

### **Model Demonstration**

### **FINAL REPORT**

Early Education Program for Children with Disabilities U.S. Department of Education Grant Number: H024B40032-96

Corrine W. Garland, M.Ed.
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March 31, 2000



### II. PROJECT ABSTRACT

### Partners Plus: Families and Caregivers in Partnerships

Partners Plus: Families and Caregivers in Partnerships, was a model demonstration project designed to expand respite care (temporary child care) options for families of children (birth - 8) with disabilities. Partners Plus is a natural and family-centered model that involves families in the design, implementation, and evaluation of respite care.

The goals of this project were:

- GOAL 1 To develop and implement a model of respite care for families and children (birth to 8) with disabilities and special health care needs that is designed, implemented, and evaluated by families.
- GOAL 2 To disseminate information and materials/products to promote quality respite care and leading to replication of the model.
- GOAL 3 To coordinate and promote continued support for project activities with state and local agencies/resources responsible for planning, implementing, and monitoring respite, child care, and services to children with special needs and their families.
- GOAL 4 To field test a model of respite care for families and children (birth to 8) with disabilities and special health care needs.

Partners is a model for helping families learn how to find and train their own respite caregivers. The model was designed to teach families how to recruit caregivers, and how to plan and implement training specific to their own children's needs and daily routines. Through Partners training, families and caregivers:

- meet one another;
- learn about caring for children using their daily routines;
- discover the challenges children with special needs experience and;
- develop skills and build successful long-term partnerships with each other.

The Partners model offers training, support, and continuing technical assistance to families, caregivers, and communities. The Partners Project developed four resource manuals to help families and caregivers develop respite relationships and to help communities replicate the model. These project products are available from CDR and can be used to help families and caregivers develop individualized training leading to successful respite relationships and to provide communities with a



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step-by-step process for replicating the Partners model in their locality.

Evaluation data from the demonstration and field-test sites provide clear evidence that:

- the project was successful in implementing planned activities,
- caregivers' knowledge and comfort increased as a result of training,
- families' respite options increased and the extent to which they were satisfied with the model,
- project materials were useful to families and caregivers, and
- whether or not the model had been continued by the community.

Partners Plus is a project of Child Development Resources (CDR), Inc. in Norge, Virginia, a nationally recognized nonprofit agency providing services for young children and their families and training and technical assistance to the professionals who serve them.



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### IV. The goals of Partners Plus were:

GOAL 1 To develop and implement a model of respite care for families and children (birth to 8) with disabilities and special health care needs that is designed, implemented, and evaluated by families.

### **Objectives**:

- 1.1 Identify families interested in participating in the respite model.
- 1.2 Identify potential caregivers through targeted recruitment by families and community awareness activities.
- 1.3 Prepare families for selection and training of caregivers.
- 1.4 Prepare caregivers for respite provision and specific family training.
- 1.5 As needed, help families select caregivers.
- 1.6 Help 30 families (in two counties and two cities) in year 1 to train caregivers using knowledge about their child's needs and caregiving routine.
- 1.7 Continue support and technical assistance to families to achieve and maintain quality caregiving.
- 1.8 Help families build community resources and supports.
- GOAL 2 To develop and disseminate information and materials/products to promote quality respite care leading to replication of the model.

### Objectives:

- 2.1 Develop project awareness information and materials.
- 2.2 Disseminate information about the model project to families' potential caregivers, service planners, and the community in which the model is being implemented.
- 2.3 Disseminate information to state and national audiences.
- 2.4 Develop a set of three manuals to support the model and to increase replicability of the model in other communities.
- GOAL 3 To coordinate and promote continued support for project activities with state and local agencies/resources responsible for planning, implementing, and monitoring



respite, child care, and services to children with special needs and their families.

### Objectives:

- 3.1 Establish working relationships with Virginia state agencies for Part C, Education, and organizations responsible for respite care services.
- 3.2 Identify field-test sites for year 4 and 5 in collaboration with state agencies and respite organizations.
- 3.3. Establish working relationships with local agencies, individuals, and groups serving children with disabilities and their families.
- 3.4 Develop an interagency and consumer advisory committee to assist in establishing and continuing the model.
- GOAL 4 To field test a model of respite care for families and children (birth to 8) with disabilities and special health care needs that is designed, implemented, and evaluated by families.

### **Objectives:**

- 4.1 Identify communities interested in replicating the Partners model.
- 4.2 Support communities in planning for Partners replication.
- 4.3 Provide communities with training and technical assistance (t/ta) as they replicate the model.
- 4.4 Evaluate the efficacy of the model and the t/ta provided to communities as part of the replication process.

### V. Theoretical Framework for the Project's Approach

For families whose children have disabilities, particularly severe and/or low incidence disabilities, the demands for care can be unrelenting. Children with severe disabilities can have caregiving needs that are both extensive and physically rigorous, and that undoubtedly are stressful (Beckman, 1983; Beckman-Bell, 1981; Benson, 1992). Families accurately anticipate that their caregiving responsibilities will last for years if not for a lifetime and for them there sometimes seems to be "no light at the end of the tunnel" (Garland, 1993). Lack of respite from caregiving is associated both with family stress and with restrictions on a family's life (Bayley, 1973; Quine & Pahl,



1985; Watson & Midlarsky, 1979). One parent of a college student who has severe and multiple disabilities and who has recently moved into an assisted living arrangement told of her own sleeplessness since her daughter's move. When asked if she was worrying about her daughter's adjustment she replied that she was simply unaccustomed, after 21 years, to not having to set the alarm for 2 a.m. in order to turn and reposition her daughter. Even the most caring and family-centered professionals involved with this family never fully understood the extraordinary nature of their caregiving or the ways in which their caregiving needs led to a "life of restriction" (Cohen, 1982).

In the last decade, the field of early intervention and early childhood special education has made an important shift toward family-centered services. Such services are designed to respond not only to the developmental needs of the child, but also to the concerns, priorities, and resources of the family, as perceived by the family. While respite care is the support that families most often request, unfortunately, this support is "not consistently available to families and [this support] ... varies greatly in terms of the services which are provided" (Epilepsy Foundation of America, 1992, p.2). "Without regularly planned time to rest and refresh, most parents begin to wear out. Respite care provides that much needed break - time out to spend with husband or wife, the other children, alone or with friends" (Ferguson, Lindsay, & McNees, 1993, p.9).

Respite care can be considered "any period of temporary relief or rest from parenting responsibilities" (Purdy, 1991, p. 16) and from the "rigorous physical and emotional demands of caring for a family member with a disability" (Botuck & Winsberg, 1991, p. 43). For families of children with disabilities, finding adequate respite or child care is a difficult if not impossible task. Many families of children with disabilities, lacking options for care, have been forced to settle for whatever arrangements they can find, however undesirable (Ott-Worrow & Baldassano, 1991). Lack of adequate care denies families of children with disabilities a service seen as an integral and essential part of the early intervention family support

[Partners Plus] is a Godsend... it helps families keep their jobs and take better care of themselves. It is needed -- with a capital "N!"

-- Partners Family

system (Knoll & Bedford, 1989). Not surprisingly, the more severe and complex a child's care needs are, the more pressing these problems are for families. "Caregivers are not easy to find, and often the greater the need for specialized care, the more difficult it is to find qualified and appropriate care"



(Fullagar et al., 1992, p.2).

Compounding families' difficulty in finding and using care is the fact that respite has been designed by the service delivery system to be significantly different than the care families obtain for their typically developing children. If having a child with a disability has the effect of limiting a family's social interactions, the respite system itself has not had a normalizing effect. "Families want the same arrangements for respite that they have with all child care providers. They want to be in control and have the provider be responsible to them. They prefer someone they know, or failing that, someone who is clearly seen as their employee" (Knoll & Bedford, 1989, p.37).

Limited by inadequate respite, families are also limited in their opportunity to engage in social and recreational activities, to join and participate in educational, civic or religious organizations. An early intervention system that permits such isolation deprives families of children with disabilities of the opportunities that other families have to be part of community life and to develop and extend their support network. To live with such restriction has obvious compounding effects, increasing family stress while limiting the support families have to address both respite and other needs. In summary, families assisting with the development of this model corroborate from their personal experience three important problems that the research literature identifies:

- Respite care, while an essential element in a family support system, is inaccessible or inadequate, particularly for families of children with severe disabilities;
- Families have difficulty finding adequately trained caregivers (Fullagar et al., 1992; Miller, 1992; Neef & Parrish, 1986); and
- Families want and currently lack control of respite care for their children with disabilities.

### Partners Plus Approach to the Problem

The purpose of the Partners Plus Demonstration Project was to develop, in collaboration with



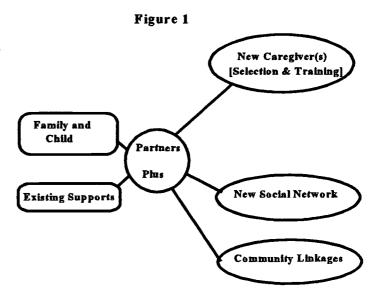
families of children with disabilities, a family-centered respite care system. Partners Plus was specifically designed to meet the needs identified by families and by the research literature: for family access to caregivers who are trained, and for a caregiving system that is controlled by parents.

The Partners model is an elegantly simple one. Partners Plus provides assistance and support to families in identifying and training their own caregivers to meet their respite needs. Caregivers might be the neighborhood sitter who cares for a family's typically developing child, an extended family member, or another parent through an informal exchange or through a "co-op" arrangement. The project supports each family in identifying the unique caregiving needs of their child and the corresponding skills needed by caregivers, and assists each family in developing and implementing a plan to train their caregivers in the skills that the family considers essential. If families are unable to find their own caregivers, the Partners model offers informal and social opportunities during which families can meet potential caregivers and form the relationships that lead to trust and informed choice.

The Partners Plus project responded to the Secretary's priority for demonstration projects to develop, implement, evaluate, and disseminate models that addressed the unique needs of young

children with low incidence disabilities (Federal Register, September 16, 1993, Section 75.105(c)(2)(I)). Families of children with severe and/or low incidence disabilities have experienced to the greatest extent the difficulty reported in the literature in obtaining respite and have experienced to the greatest extent the stress and isolation that has resulted from their unrelenting care demand (Benson, 1992; Minnes, 1988).

The Partners Plus model is based on principals of family-centered services (McGonigel, Kaufmann, & Johnson, 1991).



(McGonigel, Kaufmann, & Johnson, 1991). While the literature gives ample evidence of the stress



that results from caring for a child with a disability (Beckman, 1983; Benson, 1992; Minnes, 1988) research also documents the strengths, coping capacity and resources of families (Dunst, Trivette,

& Deal, 1988; McCubbin, 1979; Turnbull et al., 1993). The family-centered Partners Plus model extends and builds upon each family's unique strengths and resources, helping families to use their own informal networks of support to meet their family needs and priorities (see Figure 1). When families find and choose their own caregivers, respite is provided within the natural environment, that is, the caregiving environment that families would choose had the child not had a disability.



The Partners Plus 5-Step model is based on current research, theory, practice, and discussion with families. The 5 steps are a procedural framework for project operation (Figure 2).

# Step 1 > Recruit families and caregivers Step 2 > Conduct Partners workshop. Step 3 > Help families choose caregivers Step 4 > Support families as they train their caregivers Step 5 > Provide follow-up support Partners Plus 5 Step Model

### STEP 1. Recruit Families and Caregivers.

Families may be referred by early intervention providers, pediatricians, and family physicians, linked with Partners' services by other families, or may seek Partners' services in response to awareness activities - presentations at neighborhood or civic organizations or faith communities, media coverage, etc. Families recruit their own caregivers, e.g., the neighborhood sitter, extended family members, or another parent interested in an informal exchange, to participate in Partners. Other community caregivers are recruited through awareness activities so that families without informal resources have a group from among whom they can choose. Awareness activities are planned to reach every neighborhood, including those typically underserved. **Training is planned to be fully accessible**, not only to persons with disabilities, but to persons who are members of groups that have traditionally been under-represented. Partners will schedule training at convenient times and at fully

accessible locations, offer child care, and make necessary accommodations such as providing materials in alternative formats such as CD and providing interpreter and translator services.

### STEP 2. Conduct Partners Workshop.

Training for families and caregivers begins with a six-hour workshop. Objectives, curriculum content, workshop flowchart, and sample agendas are in Appendix A. Core content for caregivers is designed to increase caregivers' knowledge and comfort with caring for children with disabilities, about special health care needs, basic health and safety, and about the model and its procedures. Core content for families is designed to assist each family to acquire skills in planning and carrying out routine-based training and in identifying the unique caregiving needs of their child and the corresponding skills needed by caregivers. Families set criteria for employment and develop skills in interviewing and supervision. Training materials in the Family Manual (see samples, Appendix B) help families to develop a detailed record of child activities or care needs during times when respite is needed; skills and information needed by the caregiver for each activity; and the family's preferred mode for sharing information and teaching skills, e.g., written instructions, print materials, video or audiotape, oral instruction; and demonstration, practice and feedback. The manual includes resources that families can use in routine-based training.

### STEP 3. Help Families Choose Caregivers.

Families who have not already identified their own caregivers can use new skills and information to ask for caregiver resumes, to conduct interviews and reference checks, to select caregivers, and to negotiate fees and other employment conditions.

### STEP 4. Support Families as They Train Their Caregivers.

Using their routine-based training skills acquired during the workshop, families plan and implement individualized caregiver training at their own pace and typically in their own homes. Families experiment with instructional modes including writing caregiving instructions, sharing published information, and videotaping the care routine or modeling, coaching and providing feedback to caregivers as they practices new skills. Principles of adult learning shared during the



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workshop help families find teaching strategies with which they are most comfortable and identify caregivers' preferred learning styles. Trainers, available by telephone, support each family in developing and implementing their training plan, and respond to caregivers' requests, typically for disability-specific information.

### STEP 5. Provide Follow-Up Support.

Families request any help they need to complete their training plans from project trainers or from someone in the family's network of informal or formal support such as a friend or early intervention service coordinator. In fact, evaluation data indicate that families need little assistance and that they find the help they do need from their informal networks or from other professionals such as their Part C service coordinators.

The Partners replication process was developed prior to field-testing the model in communities across the Commonwealth of Virginia. Four steps were identified as part of the "Partners Community Implementation Process" (see Figure 3). Those steps include first identifying the field-test site or community. The second step is to plan for replication. This step involves the local planning group (LPG) working together to plan for replication. The third step is the actual implementation of the Partners model. (Within this step are the 5 model steps.) The last step is to evaluate both the implementation of the model within a particular community and the t/ta provided by project staff to support communities replicating the Partners model replication.



Figure 3

### Partners Community Implementation Process

### **Identify Community Site**



### Plan for Replication of the Partners Model

- •Create Community Support
- •Determine Program Advisors
- •Determine Administrative Structure
- Secure Financial Resources



### Replication of the Partners Model of Respite Training

- •Recruit Families and Caregivers
  •Conduct Initial Group Training
  •Help Families Choose Caregivers
  •Support Families As They Train
  Their Own Caregivers
  •Provide Continuing Support



**Evaluate Partners Model Replication** 

**BEST COPY AVAILABLE** 



### VII. Model Participants:

The Partners project provided training and support to 180 caregivers and 136 families during the model demonstration and continuation period within the catchment area of Williamsburg, James City County, York County and Poquoson, all in Southeastern Virginia. The Partners model was also field tested in five Virginia communities that varied in geography and demographics (see Table 1 for totals).

### Middle Peninsula/Northern Neck:

Virginia's Middle Peninsula and Northern Neck are highly rural areas of ten counties with a combined population of 117,000. One hundred and fifteen children in the area receive Part C services, and 350 are enrolled in early childhood special education services. The number of adolescent pregnancies far exceeds the state average. Seventy-three percent of the population is white, 26% African-American, and there is a small Native American population. A growing population of migrant workers makes language and cultural competence particularly important in recruiting and training of some caregivers. Fourteen percent of the population are at or below 100% of poverty, 30% are below 200% of poverty. This is an agricultural area of farming and fishing, and little industry other than logging, resulting in seasonal employment.

This community began field-testing the Partners model in December of 1997. As of 8/1/99 they trained 25 families, 51 caregivers and 3 trainers.

### Norfolk:

Norfolk is an urban seaport with a population of 261,000. It is dominated by the U.S. Navy and by the declining industries related to the military including shipbuilding and ship repair. Other industries include equipment manufacture, food processing, and tourism `related to Norfolk's proximity to the ocean and bay. One hundred and sixteen children receive Part C services in Norfolk and 471 are enrolled in early childhood special education services. The population is 57% white, 39% black, and 4% other. The number of adolescent pregnancies is 65 per thousand, over twice the state average of 24 per thousand. Nineteen percent of the population is at or below 100% of poverty.



This community began field-testing the Partners model in February of 1998. As of 8/1/99 they trained 9 families, 9 caregivers, and 3 trainers.

### Western Tidewater:

Western Tidewater is a largely rural area that includes the cities of Suffolk and Franklin and the County of Isle of Wight. The population is 106,000. The economy of the area is dominated by agriculture and agriculture-related industry. Seventy-five children are receiving Part C services and 149 children are enrolled in early childhood special education services. Forty-four percent of area population is non-white, including a large African-American population. The number of adolescent pregnancies is 37 per thousand, far exceeding the state average. Almost 17% of the people living in this area are at or below 100% of poverty.

This community began field-testing the Partners model in April of 1998. As of 8/1/99 they have trained 12 families, 17 caregivers, and 4 trainers.

### Charlottesville:

The City of Charlottesville and the surrounding counties of Albemarle, Fluvanna, Greene, Louise, and Nelson have a total population of 186,500. Charlottesville houses a large state university with a booming tourist economy that spills into the surrounding counties. Trade and manufacturing are also important industries. Eighty-four children receive Part C services, and 389 are enrolled in early childhood special education. There were 432 teen pregnancies last year. Eighty-two percent of the population is white, 16% African-American. Seventy-three percent of the population are at or below 100% of poverty.

This community began field-testing the Partners model in April of 1999. As of 8/1/99 they trained 3 families, 6 caregivers, and 2 trainers.



### Rappahannock area:

The Rappahannock area, composed of the City of Fredericksburg and Caroline, King George, Spotsylvania, and Stafford Counties, is one of the fastest growing regions in Virginia. The population is 210,317. Tourism and agriculture are two of the region's largest industries. One hundred and seventy-two children receive early intervention services and 492 receive early childhood special education services. Eighty-five percent of the population is white, and 13% is African American. Fifty-seven percent of the population are at or below 100% of poverty. In 1996, there were 506 teen pregnancies in the area.

This community began field-testing the Partners model in January of 1999. As of 8/1/99 they trained 8 families, 6 caregivers, and 4 trainers.



 $^{12}22$ 

### Partners Plus Final Report, March 2000

## MODEL PARTICIPANTS -- TABLE 1

Site	LPG Members	# of Caregivers Trained	# of Families Trained	# of Trainers Trained	Totals per site
Rappahannock	Association for Retarded Citizens of Rappahannock     Rappahannock Area Community Services Board     Rabpahannock Intergency Coordinating Council     Caposylvana Parent Resource Center     Disaplitiy Resource Center     Disaplitiy Resource Center     Families and Caregivers	9	∞	4	18
Western Tidewater	• The Children's Center • Western Tidewater Interagency Coordinating • Families and Caregivers	17	12	4	33
Middle Peninsula /Northern Neck	<ul> <li>Virginia Cooperative Extension</li> <li>Rural Infant Services Program</li> <li>Middle Peninsula/Northern Neck Community Services</li> <li>Gloucester Parent Resource Center</li> <li>Families and Caregivers</li> </ul>	51	25	3	79
Charlottesville	Epilepsy Association of Virginia listitute for Family-Centered Services Virginia Histingte of Autism Chifdren Family Services Chifdren Prepared Family Services The Arc of Piedmont Region 1 en CSB	9	3	2	11
Norfolk	Norfolk Early Intervention System     Norfolk Interagency Committee for Early Response     Norfolk Community Services Board     Norfolk Intent Program     Social Services     Parent Resource Center     Families and Caregivers	6	6	3	21
Demonstration and Confinuation sites: Williamsburg, James City and York Counties, Poquoson, Hampton, Newport News, Viginia Beach, Chesapeake	Colonial Community Services Board Arc of Williamsburg W-I.C. Public Schools Social Services Chilf program Autism Society Faith organizations. Faith organizations.	180	136	5	321
TOTALS PER CATEGORY	X	569	193	21	483
GRAND TOTAL					996



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### VIII. Problems Encountered

No significant methodological and/or logistical issues were encountered. However, during model demonstration minor adaptations were made based on feedback from families and caregivers. These adaptations streamlined the model and made it easier to replicate. First, we found that caregiver and family training should occur simultaneously, rather than in separate sessions. Families and caregivers both benefited from mutual sharing of information, experiences, and reservations. Frequently, information shared by families and caregivers during the Partners workshop supported training objectives, providing actual experiences and perspectives. Families and caregivers both commented in training evaluations on the usefulness of shared perspectives during training. Second, we found that families needed significantly less in-home technical support from project staff than originally projected. Typically families requested additional information and/or resources that could be provided through telephone support and the loaning of resources. Third, caregivers requested more technical support than anticipated. Their needs were typically met by providing additional written resources, and by telephone conversations for brainstorming and problem solving. Fourth, strategies to ensure a higher turnout at Partners workshops were built into replication plans with field-test sites. Fifth, project staff developed a fourth manual -- the Trainer's Workshop Manual. The project originally planned to develop three manuals for families, caregivers, and communities. Using feedback from the project's advisory committee, the project designed the Community Planning Manual to support planners in the implementation of the model and the Trainer's Workshop Manual to enable trainers to conduct the 6-hour Partners workshop for families and caregivers.

### IX. Evaluation Findings

The Partners evaluation plan was developed by CDR in collaboration with John Nezlek, Ph.D., Evaluation Consultant, for the purposes of measuring the number, quality, and effectiveness of the project strategies and for measuring the results of the work. The plan was designed to yield data to help staff determine the extent to which project activities were completed as planned, the quality of the results achieved, and the extent to which materials and services were perceived as useful by recipients. The project management

My positive experience [providing respite] influences my feeling of comfort.

-- Partners Caregiver



plan ensured that project staff used those data along with informal feedback from families, caregivers, and LPG members to make any necessary adaptations in methods and materials to improve the quality of services. Measurement methods and instruments are discussed below. Sample copies of all project evaluation measures are in **Appendix C**. The project asked evaluation questions in six important areas:

- 1) the extent to which the project was successful in implementing its planned activities:
- 2) the extent to which caregivers' knowledge and comfort increased as a result of training;
- 3) the extent to which families' respite options increased and to which they were satisfied with the model;
- 4) the extent to which project materials were useful;
- 5) whether or not the model has been continued by the community; and
- 6) the extent to which the project is successful in replicating the model in field-test sites across Virginia.

Ouestions and data sources are shown in Figure 4.

### **Description of Project Activities**

In the first two years of Partners demonstration, the model was developed and project staff conducted training with families and caregivers in a two city/two county area in southeastern Virginia. In year three, the project expanded its training to areas contiguous to the original catchment area. In years four and five, the project continued the model in the original demonstration area while simultaneously field-testing with sites across the Commonwealth of Virginia. Field-test sites were selected to represent diversity in geography, population, and economics (see model participants, section VII).

To determine whether or not the project's replication methodology was effective, results achieved by field-test trainers were compared with those achieved by project staff. Project staff and field-test trainers regularly reviewed results of the family and caregiver evaluations and compared



them with results achieved by the model and with aggregate data for all field-test sites. Data comparisons were used to identify any problems in training, to adapt strategies as needed, and to identify any additional t/ta that may have been needed.

### The Extent to Which the Project was Successful in Implementing its Planned Activities

Project staff developed data management and logging systems for compiling evidence and quantitative information about the extent of model, continuation, and field-test activities including: numbers of families, caregivers, and trainers trained; numbers of field-test sites; agencies and personnel participating as advisory and LPG members and the extent of their participation, numbers of workshops held by project staff and by field-test site trainers. **Table 1** outlines model, continuation, and field-test demographic information.

As part of Partners implementation during the model demonstration, continuation, and field-test periods, project staff brought together agencies, families, caregivers, civic and faith communities to advise and plan the implementation and establishment of Partners in a particular community. Each community had minimum representation from the LEA, ICC, and/or Part C agency, and family members. Other agencies or organizations that advised or participated on field-test site LPGs were:

- mental health/mental retardation agencies
- local Arcs
- disability resource centers
- departments of social services
- cooperative extensions
- child care centers
- wellness and fitness centers
- community colleges
- religious organizations

Advisory committees and LPGs had representation that ranged in membership from two organizations/agencies to 10.

During the periods of model demonstration and continuation, files were maintained for each workshop conducted and for each family and caregiver trained. A project database included the date of workshop completion for families, the age of their child, their child's disability, their experience



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with respite prior to participating in the project, and their interest in being included on a family directory to be shared with other Partners families to encourage support, networking, and co-oping. The database also included background and reference checks on caregivers, their resume, their interest in being included on a caregiver directory, and their date of Partners workshop completion.

Field-test site files maintained in year four and five contained site agreements, LPG member names and affiliations, t/ta requests, and communication logs between project staff. Some of the most frequent requests for t/ta were in identifying marketing strategies to promote the availability of the Partners respite model in their community and presenting curriculum content during Partners training workshops.

Figure 4 summarizes the evaluation questions and indicates the measure or data source for each. A discussion of efficacy follows.



### FIGURE 4 EVALUATION PLAN

EVALUATION AREA	KEY EVALUATION QUESTIONS	MEASURES OR DATA SOURCE
The extent to which the project is successful in implementing planned	How many families requested and participated in the model training?	- number of families
activities.	How many caregivers were identified and participated in training?	- number of caregivers - requests for information and training
	How many state and local community agencies or personnel participated in project activities?	- numbers of personnel participating in the community advisory committee
The extent to which caregivers' knowledge and comfort increased as a result of training.	Did the training increase caregivers' level of comfort and knowledge in caring for children with special needs?	- "Caregiver Knowledge Measure" - "Caregiver Comfort Measure" - "What Did You Think About the
	Did caregivers perceive the training as useful and appropriate for their needs?	Training?"
The extent to which families' respite options increased and to which they were satisfied with the model.	Did families feel prepared for and satisfied with their training of caregivers?	- semi-structured phone interviews
model.	To what extent does the Partners Plus model expand families' respite options?	- "Initial Family Survey" - semi-structured phone interviews - "What Did You Think About the Training?" -"Followup Family Survey"
The extent to which project materials are useful to parents and caregivers.	Were the manuals useful in conducting the family and caregiver training?	- "Family Manual Evaluation" - "Caregiver Manual Evaluation"
Whether or not the model has been continued by the community.	Will the community support continuation?	- program has a "home" - funding and services identified for 97-98
The extent to which the project is successful in replicating the model in field-test sites across Virginia	Was the model successfully replicated?	- evaluation of community implementation process



### The Extent to Which Caregivers' Knowledge and Comfort Increased as a Result of Training

Two instruments were used to provide quantitative measures of the extent to which the project was effective in increasing the knowledge and comfort of caregivers in caring for children with disabilities.

"Caregiver The knowledge measure Knowledge Measure" was a multiple choice measure that was administered pre- and posttraining to caregivers to ensure changes in knowledge as a result of Partners training. Sample

### Demonstration Site 80% 60% 40% 20% 0%

Table 2

Pre-test

Post-test

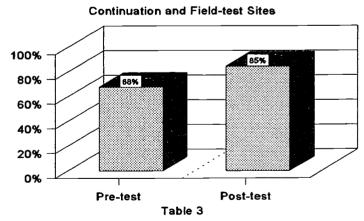
Caregiver Knowledge

items addressed health and safety issues, strategies for working with children with disabilities, understanding of principles of family-centered care, and understanding of the community system of services.

During the model demonstration period caregivers made significant gains pre- and posttraining, moving from pre-test means of 69% correct 86% to post-test means correct [F(1,111)=116.6,p<.01]. Results are displayed in Table 2.

During the continuation and field-test periods, caregivers' knowledge about caring for children with special needs also increased, moving from an average of 68% correct to an average of 85% correct [F(1,167)=30.2,p<.05]. Results are displayed in **Table** 3. These results clearly demonstrate that the Partners model increases caregiver knowledge about caring for children with disabilities.

### Caregiver Knowledge



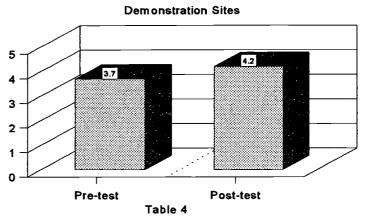


Because caregiver comfort has been identified in the literature as a major barrier to obtaining respite care, Partners measured the level of caregiver comfort pre- and post-training using a seven-question instrument with a 1-5 Likert scale "Caregiver Comfort Measure." This measure addressed comfort in caring for and planning activities for a child with a disability, in identifying resources, and in talking with families.

During model demonstration, caregiver comfort results showed statistically significant gains on all but one item between pre- and post-testing. On the all-important question which asked "How comfortable are you providing care for a child with special needs?" pre-test means were 3.7, post-test means 4.2 [F(1,90)=25.4,p<.01]. Results are displayed in Table 4. One item that did not reach a level of statistical significance concerned feeding a child with a disability.

During the continuation and field-test periods, caregivers' comfort results also showed significant gains. On the all-important question which asked "How comfortable are you providing care for a child with special needs?" pre-test means were 4.0, post-test means 4.3, p-level .05 F(1,162) = 4.2 p < .05. Project staff believed that an interesting question for evaluation was whether comfort was reached on the item related to feeding after further individual training by families. This was explored during field test and continuation by

### **Caregiver Comfort**



### **Caregiver Comfort**

Continuation and Field-test Sites

5
4
3
2
1
0
Pre-test Post-test
Table 5

completing regularly scheduled follow-up surveys with caregivers post-training. Surveys were conducted approximately six months apart using a semi-structured protocol. This item approached,



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but still did not reach conventional levels of significance during the field-test period. Results are displayed in Table 5.

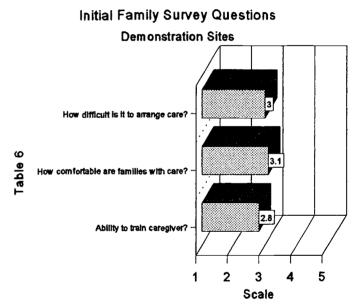
### The Extent to Which Families' Respite Options Increased and to Which They Were Satisfied With the Model.

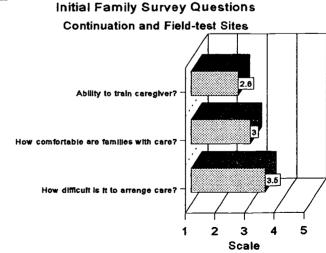
The project obtained qualitative measures of the extent to which the model was effective in increasing family options for respite. To develop a comparison base, families were surveyed about respite needs and experiences before Partners training using the "Initial Family Survey." Using a

1-5 Likert scale, respondents were asked to indicate how often they wanted or needed respite but could not arrange it. Families were asked to rate their confidence in their ability to find and train respite caregivers, and the extent of their comfort with any respite they had received prior to training.

Family responses to the *Initial Family Survey* during the model period clearly indicated their need for respite care. Families also reported that it was difficult to arrange such care. The average perceived difficulty using a 1-5 Likert scale in which 3 was labeled "difficult," was 3.0. On average, families indicated that they were not confident in their ability to find and train respite caregivers. When asked about their confidence, using a 1-5 Likert scale (five being high), the average response was 2.8. Again using a 1-5 Likert scale, families' average rating of their comfort with the respite received was 3.1. Results are displayed in **Table 6**.

Family responses to the *Initial Family*Survey during the continuation and field-test







21

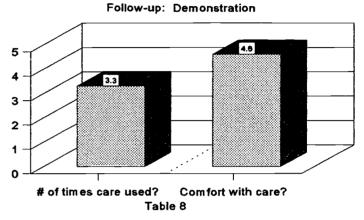
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period also clearly indicated a need for respite care. Families reported that it was difficult to arrange such care. The averaged perceived difficultly using a 1-5 Likert scale in which 3 was labeled "difficult", 3.5 was the response. On average, families indicated that they were not confident in their

ability to find and train respite caregivers. When asked about their confidence, using a 1-5 Likert scale (five being high), the average response was 2.6. Again using a 1-5 Likert scale, families' average rating of their comfort with the respite received was 3.0. Results are displayed in **Table** 7.

To assess the impact of the Partners workshop, families who attended a training during the model demonstration period were surveyed randomly by telephone using a semistructured interview protocol, on average, four

### Impact of Workshop



months following training. Participants reported that they were well prepared by the project to train respite caregivers. The mean number of times families reported using respite care was 3.3 times per month with the median number being 3 times. Close to two-thirds of the time (64%) families reported no problems at all in contacting their caregivers. Finally, and most importantly, families reported that they were very comfortable with the respite provided. The average scores for the comfort on a 1-5 Likert scale (5 being high) was 4.6. Results are displayed in **Table 8**.

Following Partners field-test site and continuation training, families were surveyed at regularly scheduled three-month intervals to capture the extent to which their respite options had increased as a result of Partners training. A semi-structured interview protocol was used. Families were asked the extent to which they felt prepared by the project to train respite care providers, how frequently they had used respite, the extent to which they had experienced problems in using respite, and most importantly, how comfortable they were with respite care when provided.



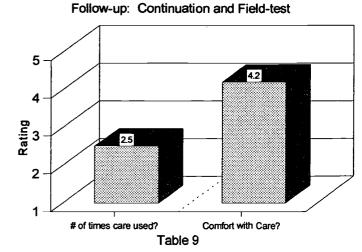
On average, 11.9 months following training, participants reported that they were well prepared by the project to train respite caregivers. The mean number of times families reported using respite care was 2.5 times per month with a median of 2 times per month. Over half the families (56%), reported no problems in contacting their caregivers. Finally, and most important, families reported that they were very comfortable with the respite care they received. Average comfort was 4.2 on a 1-5 Likert scale (5 being high). Results are displayed in **Table 9**.

The results clearly indicate that families participating in Partners workshops during demonstration, continuation and field-test periods: had little trouble finding a caregiver, used the caregiver frequently, and were very comfortable with the respite care provided.

Families were asked to describe their satisfaction with the trainings using narrative questions following the workshop. For example, one family said, "the workshop was very informative," and others said "the workshop provided much insight," "it's great being with a group of people who understand." During the periods of continuation and field-test using a 1-5 Likert scale, families were surveyed using the "Follow-up Family Survey." Families were asked to describe how helpful

Partners training was in helping them find a respite caregiver. The average score, with 3 being some help and 5 being a lot of help, was 3.5. On a five point scale, with five being high, families rated the Partners workshop a 4.3 in increasing their ability to train caregivers. Results are displayed in **Table 10**.

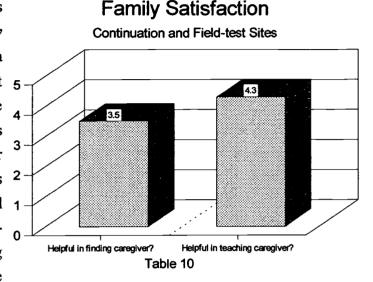
### Impact of Workshop



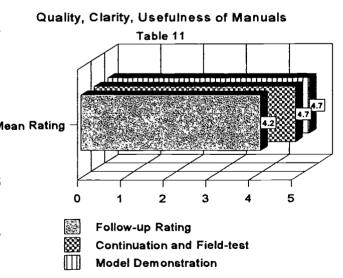


### The Extent to which Project Materials are Useful to Families and Caregivers

The project developed four manuals including a Caregiver Manual, a Family Manual, a Trainer's Workshop Manual, and a Community Planning Manual. Using a Likert 5. rating scale with eight items addressing the quality, clarity, and usefulness of these manuals the mean ratings across the eight items for caregivers and families participating in Partners 2 workshop training during the model 1 demonstration period was 4.7. During the fieldtest and continuation period, the mean rating across the eight items was also 4.7. During the field-test and continuation period families and



caregivers were asked again to rate the usefulness of the manuals using the Follow-up Family and Follow-up Caregiver Survey. The mean rating across the eight items was 4.2. Results are displayed in **Table 11**.



This evaluation data indicates that Partners materials provided support to families and caregivers, are perceived to be of high quality, are helpful to families choosing and training a caregiver, and are helpful to caregivers learning about caring for a child with a disability.

Local planning group members were also asked to rate their satisfaction with Partners materials using the "Evaluation of Community Implementation Process," using a 1-5 Likert rating scale. LPGs consistently rated the usefulness and completeness high with a mean score of 4.5 with 5 being high.

### Whether or not the Model was Continued by the Community

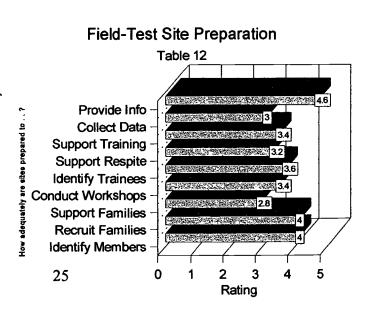
The model was developed and continued in a two-city/two-county area in southeastern Virginia with support from a local advisory board, which has representation from the local:

- •mental health/mental retardation agencies,
- •school system,
- •families,
- •caregivers,
- •disability advocacy and support groups, and
- •the faith community.

The Commonwealth of Virginia's General Assembly allocates respite monies annually that are managed by the local Williamsburg mental health/mental retardation agency. A portion of these monies is used to cover the costs of one trainer to conduct 3 to 4 Partners workshops for families and caregivers annually. CDR covers the cost of the second trainer. These respite monies also pay for group child care for children whose parents attend Partners workshops, and cover the cost for caregivers to provide respite for families.

### The extent to which the Project is Successful in Replicating the Model in Field-Tests Sites Across Virginia

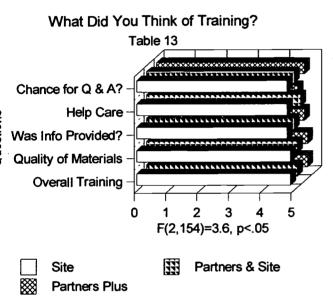
Field-test sites completed the "Evaluation of Community Implementation Process" in order to provide feedback on the t/ta provided to communities in the implementation of the Partners model. Using a 1-5 Likert scale, field-test sites reported on how adequately they were prepared to identify LPG members, recruit families





and caregivers, provide support to families, conduct workshops, etc. Results are displayed in **Table 12**.

A strength of the Partners model identified by field-test sites was that through the LPG process, sites where better able to evaluate the respite and family support needs of their communities. A barrier of the model identified by field-test communities was the lack of enough flexible funding that would enable communities to support families and caregivers in respite.



By asking Partners workshop participants to complete the "What Did You Think of Training Survey," the project was able to compare the results of field-test site trainers with those of Partners project staff to ensure the integrity of the model. Results indicate that field-test site trainers obtained similar results to those of Partners project staff. Results are displayed in Table 13.



#### X. Impact

# GOAL 1: To develop and implement a model of respite care for families and children (birth to 8) with disabilities and special health care needs that is designed, implemented, and evaluated by families.

OBJECTIVES	ACCOMPLISHMENTS AND DOCUMENTATION INDICATORS
1.1 Identify families interested in participating in respite model	<ul> <li>Project brochures and flyers including training dates have continued to be distributed to families through:</li> </ul>
model	<ul> <li>area public school special education classes</li> <li>parent support groups</li> <li>parent resource center coordinators</li> <li>early intervention providers</li> <li>newspaper and newsletter ads</li> <li>libraries</li> <li>disability advocacy groups</li> <li>community therapeutic parks and recreation services</li> <li>church bulletins</li> <li>military family advocacy and exceptional family member services</li> </ul> Project staff provided information to CDR early intervention program staff to distribute to new families. The project has responded to 241 families from the original model demonstration area interested in information about the project to date. The names are kept in a continually updated database.
1.2 Identify potential caregivers through targeted recruitment by families and community awareness activities	<ul> <li>The project has responded to 222 caregivers from the original model demonstration area interested in information about the project to date. The names are kept in a continually updated database.</li> <li>Caregivers have been recruited by distributing project brochures and flyers to:         <ul> <li>area child care centers</li> <li>day care homes</li> <li>home health agencies</li> <li>religious groups</li> <li>local colleges/universities</li> <li>civic groups</li> <li>libraries</li> <li>public bulletin boards</li> <li>community cable TV announcements</li> <li>program newsletters</li> <li>newspaper ads</li> <li>military and parent news magazines</li> </ul> </li> <li>Potential caregivers continue to receive information about the project and registration materials for training as they contact the project. They are then added to a database.</li> <li>Project staff shared these strategies for recruiting families with field-test site LPG members.</li> </ul>



GOAL 1: To develop and implement a model of respite care for families and children (birth to 8) with disabilities and special health care needs that is designed, implemented, and evaluated by families.

implemented, and evaluated by families.		
OBJECTIVES	ACCOMPLISHMENTS AND DOCUMENTATION INDICATORS	
1.3 Prepare families for selection and training of	To date, 136 families from the model site have completed Partners Plus training.	
caregivers	To date, 48 six-hour Partners Plus group training sessions have been held to prepare families for selection and training of caregivers.	
	To accommodate families, training sessions have continued to be held at several different locations in the community during the day, in the evening, and on weekends. Locations have included public schools, local churches, and other early intervention programs in addition to the CDR building. All facilities that host trainings are accessible to individuals with disabilities.	
	Project staff strongly encourage field-test sites to accommodate families in much the same way.	
1.4 Prepare caregivers for respite provision and for specific family training	• During the reporting period, 21 caregivers attended a partners workshop for a total of 180 trained caregivers to date from the model site. The six-hour workshop was developed to increase awareness of the need for respite by families, to prepare caregivers for respite, and to help them begin to consider how they might provide respite and receive individualized training from families.	
	Project staff have continued to provide scholarships for caregivers to attend CDR's Annual Summer Institute. Project staff also regularly informed caregivers of various trainings, seminars, and workshops available in the community help prepare them to provide respite.	
	To make the training more convenient, for caregivers as well as families, the project conducted training sessions at several different locations in the community during the day, in the evening, and on weekends. All facilities that host Partners Plus trainings are accessible.	
	<ul> <li>Caregivers who have completed a Partners workshop have continued to have the opportunity to provide group respite care during subsequent training sessions and at "Parent's Day Out" events so they can gain hands-on experience in working with children with special needs.</li> </ul>	
	Project staff provided t/ta to field-test sites in supporting caregivers through additional training opportunities and hosting "Parent's Day Out" events.	
1.5 Help families select	The Partners workshop agenda continues to offer:	
caregivers using applications, social opportunities, and/or interviews	<ul> <li>social time for families and caregivers,</li> <li>training sessions that include group activities to foster interaction between families and caregivers, and</li> <li>child care for families provided by caregivers who have completed group training.</li> </ul>	
	Families frequently meet caregivers at child care provided during Partners Plus training.	
	4 "Parent's Day Out" events were held to date, on Saturdays for 4 hours each time to help families meet respite caregivers.	
	• Families review caregiver profiles that the project keeps on file to help them select caregivers. There are currently 67 caregiver profiles on file for the model site.	
	Project staff provided t/ta to field-test LPGs as they began to support families in selecting caregivers.	



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GOAL 1: To develop and implement a model of respite care for families and children (birth to 8) with disabilities and special health care needs that is designed, implemented, and evaluated by families.

implemented, and evaluated by families.		
OBJECTIVES	ACCOMPLISHMENTS AND DOCUMENTATION INDICATORS	
1.6 Help 30 families (in 2 counties and 2 cities) to train caregivers using knowledge	A total of 136 families from the model site have gained more knowledge about training caregivers through group training.	
caregivers using knowledge about their child's needs and caregiving routine	<ul> <li>Project staff have continued to provide additional resources and technical assistance as requested by families as they prepare for individualized training with caregivers.</li> </ul>	
1.7 Continue support and technical assistance to families to achieve and maintain quality caregiving	Project staff have continued to offer support to families engaged in respite partnerships or in respite searches in person, over the phone, and through the mail upon request. On average, project staff continued to serve one family per week via telephone.	
	The project has purchased and cataloged additional resources (videos and books) for use by families and caregivers.	
	<ul> <li>Partners staff shared an annotated bibliography of project resources with field-test site LPGs to assist with their creation of a library for families and caregivers.</li> </ul>	
	The project has provided scholarships for families to attend other related training and has informed families of training, seminars, and workshops available in the community to help them achieve quality respite caregiving.	
1.8 Help families build community resources and supports	The Family Directory has been updated regularly and made available to families who have completed training at the model demonstration site. Families have used this to co-op with other families who have children with disabilities similar to their child's disability.	
	<ul> <li>Five parents serve on the project advisory committee (AC) for the model site. The purpose of the AC is to provide specialized guidance and counsel to the project. Families participating on the AC helped shape Partners training and training material to meet the needs of families in the model site community.</li> </ul>	



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GOAL 2:	To develop and disseminate information and materials/products to promote
	quality respite care and leading to replication of the model.

quality respite care and leading to replication of the model.		
OBJECTIVES	ACCOMPLISHMENTS AND DOCUMENTATION INDICATORS	
2.1 Develop project awareness information and materials	The project inquiry packet has been updated to include a brochure and an abstract that highlights continuation and field-test activities.	
2.2 Disseminate information about the model project to families, potential caregivers, service planners, and the community in which the model is being implemented.	Brochures and other information about the project and training sessions were regularly sent to:  local child care providers day care home providers therapists parent support groups synagogues churches the local Arc local early intervention programs preschool special education programs disability advocacy groups social services civic groups retired senior volunteer programs community services board local and regional interagency coordinating councils  Project staff presented annually at the EFMP (Exceptional Family Member Program) annual symposium for the joint services of the military serving our geographic area from 1994-1999.  The project regularly published articles in local newspapers, military newsletters, family support newsletters, and CDR's Open Lines.  During the model demonstration period, project staff routinely provided Partners project updates at regional respite meetings, interagency coordinating council meetings, and at various state and local civic, religious, parent, and disability specific group meetings. Project staff frequently were guest presenters at local colleges and university social work, education, and psychology classes at both graduate and undergraduate levels.	

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GOAL 2: To develop and disseminate information and materials/products to promote quality respite care and leading to replication of the model.		
OBJECTIVES ACCOMPLISHMENTS AND DOCUMENTATION INDICATORS		
2.3 Disseminate information to state and national audiences	• To an Ill Co	o date the project has responded to 76 requests for project information, materials d/or training and technical assistance from Virginia, Ohio, Oregon, New York, inois, Maryland, Minnesota, Massachusetts, Michigan, Washington, Iowa, olorado, Texas, Kentucky, Pennsylvania, Canada, and Washington, D.C.
	Disser	nination activities conferences and presentations
	1995	Seventh Annual Access to Respite Care and Help (ARCH) Conference, Alexandria, Virginia, 11/15/95, Partners Plus - Parents as Respite Trainers
	1996	Eighth Annual ARCH Conference, Arlington, Virginia, 11/13/96, Partners Plus: Families and Caregivers in Partnerships
	1997	Joint Services Exceptional Family Member Program (EFMP) 3rd Annual Special Needs Awareness Forum, Bridging the Gap to the 21st Century, Empowerment of Families with Special Needs, Hampton, Virginia, 9/23/97, Partners Plus: Families and Caregivers in Partnerships
		Ninth Annual ARCH Conference, Alexandria, Virginia, 11/21/97, Partners Plus: Families and Caregivers in Partnerships
		Peninsula Autism Society Hampton Roads Chapter meeting, Hampton, Virginia, 1/14/97, Partners Plus: Families and Caregivers in Partnerships
	1998	OSEP's Early Childhood Program Annual Meeting, Washington, D.C., 2/25/98, Train-the-Trainer Models: Stages in Development and Replication for Model Demonstration and Outreach Projects
		Rural Infant Services Annual Family Conference, Saluda, Virginia, 3/14/98, Siblings: Then and Now

Tenth Annual Batten Disease Support and Research Association (BDSRA) International Family Conference, Richmond, Virginia, 8/2/98, Building Bridges: Communicating with Caregivers About your Children (session 1) and Sibling Issues for Parents (session 2)

Into the Millennium: Best Practices for the New Century, Williamsburg, Virginia, 10/6/98, sponsored by Community Living Alternatives for People with Mental Retardation (CLAMR), AMMR Region IX, Arc of VA, People First of VA, VA Case Managers Association, Dutch Association for the Study of Intellectual Disability, Siblings: Then and Now

Tenth Annual ARCH Conference, Arlington, Virginia, 11/17/98, Partners Plus: Families and Caregivers in Partnerships



GOAL 2:	To develop and disseminate information and materials/products to promote
	quality respite care and leading to replication of the model.

quality respite care and leading to replication of the model.			
OBJECTIVES	ACCOMPLISHMENTS AND DOCUMENTATION INDICATORS		
	Zero to Three Annual Conference, Washington, D.C., 12/2/98, Partners Plus. Families and Caregivers in Partnerships		
	Division for Early Childhood (DEC), Chicago, Illinois, 12/6/98, Poster Session, Partners Plus: Families and Caregivers in Partnerships		
	Families are Special Too (FAST) Annual Conference, Charlottesville, Virginia, 3/5/99, Partners Plus: Families and Caregivers in Partnerships		
	National Association of State Directors of Special Education, Comprehensive System of Personnel Development 11th Annual Conference, Arlington, Virginia, 5/2-5/5, 1999, Poster Session, Partners Plus: Families and Caregivers in Partnerships		
	Arc "Celebration of Living Conference," Wintergreen, Virginia, 11/2/99, Respite Options		
	<u>Publications</u>		
	Ownby, L.L., (1999). Partners Plus: Families and Caregivers in Partnerships [Monograph]. Seventh Annual CSPD Conference on Leadership and Change, 182-186.		
	Perez, A.H. & Ownby, L.L., (1999). "Pooling Community Resources to Train Caregivers: A Family-Centered Approach." ARCH Newsletter, pg. 7.  Ownby, L.L., Moore, D.W., Frank, A., Garland, C.W., Perez, A.H., Kniest, B.A. (1998). Partners Plus Community Planning Manual.		
	Garland, C.W., Perez, A.H., Kniest, B.A., Moore, D.W, Ownby, L.L., (1998). Partners Plus Family Manual.		
	Garland, C.W., Perez, A.H., Kniest, B.A., Moore, D.W, Ownby, L.L., (1998). Partners Plus Caregiver Manual.		
	Perez, A.H., Ownby, L.L., Moore, D.W., Garland, C.W., Frank, A,. (in press) Partners Plus Trainers Workshop Manual.		
2.4 Develop a set of 3 manuals to support model and to increase replicability of model in other communities	Four manuals were developed for families, caregivers, communities, and trainers to implement the Partners model. These are available through CDR. The four stand-alone manuals have been integrated into one package entitled A Guide to Family-Centered Respite Care. The Partners manuals have been packaged to be provided and/or sold to communities as one complete unit. However, the design of the manual packaging also enables families to purchase the Family Manual separately from the entire package. Families can effectively use this manual on an individualized basis to learn how to find, train, and maintain respite caregivers even if a community chooses not to replicate the model at the program level. The same is true for caregivers. The Caregiver Manual can also be purchased separately from the rest of the package.		
	During model demonstration, each family, caregiver, community site, and attendees of subsequent field-test Partners workshops received a Family and Caregiver Manual respectively. Community planning groups and trainers were provided with a Community Planning and Trainer's Workshop Manual. Individual Family and Caregiver Manuals have also been made available at cos to interested individuals (conference attendees, inquiries, etc).		



GOAL 3: To coordinate and promote continued support for project activities with state and local agencies/resources responsible for planning, implementing, and monitoring respite, child care, and services to children with special needs and their families.

THE AMELIANO		
OBJECTIVES	ACCOMPLISHMENTS AND DOCUMENTATION INDICATORS	
3.1 Establish working relationships with Virginia state agencies, Part C, education, and organizations responsible for respite care	Strong working relationships continue with:     Virginia's Part C office     The Respite Resource Project at Virginia's UAP     Virginia's Interagency Coordinating Council     Virginia's Parent Training and Information Center     Virginia's Parent to Parent     Virginia State Arc	
3.2 Identify field-test sites for years 4 and 5 in collaboration with state agencies and respite organizations	• In coordination with Virginia's Part C office and the VA UAP, the project identified five communities as field-test sites for years 4 and 5: the rural, sparsely populated and agricultural Middle Peninsula/Northern Neck, the urban and industrialized city of Norfolk, the rural area of Western Tidewater, the growing metropolitan area of Rappahannock, and the rural college town of Charlottesville.	
3.3 Establish working relationships with local agencies, individuals, and groups serving children with disabilities and their families	<ul> <li>Project staff continue to maintain strong working relationships across the state with representatives from:         <ul> <li>community services boards</li> <li>interagency councils</li> <li>early intervention program staff</li> <li>the Arc</li> <li>pre-school special education programs</li> <li>community health programs (CHIP)</li> <li>Red Cross chapters</li> <li>colleges and universities</li> <li>child care centers and referral service programs</li> <li>civic and interfaith groups</li> </ul> </li> <li>The Partners Advisory Committee (AC) currently has five members representing families and caregivers and four members representing other community residents/programs.</li> <li>The purpose of the AC is to provide guidance and counsel to project staff. The AC recommended in year 3 locating the model home at CDR. The project has been successful at ensuring continuation at CDR. Other activities included promoting Partners in our community and reviewing training manuals and materials.</li> </ul>	



GOAL 4:	To field test a model of respite care for families and children (birth to 8) with disabilities and special health care needs that is designed, implemented, and evaluated by families.
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evaluated by families.		
OBJECTIVES	ACCOMPLISHMENTS AND DOCUMENTATION INDICATORS	
4.1 Identify community site	• Five sites were identified for field-test during years four and five (see objective 3.2).	
4.2 Plan for Partners replication	<ul> <li>The LPG process is designed to help sites identify their communities' respite stakeholders so that they can develop collaborative relationships in order to establish and support Partners respite care programs in their communities. The project provides sites with a planning packet to help support them through this process (see Appendix D).</li> <li>Using the five-step replication process outlined in Section VI, the project provided that to 5 field-test communities as they implemented the Partners model. The second step in the replication process is to identify LPG members who will be instrumental in the establishment of the Partners respite model in their community. Each of the 5 Partners field-test communities conducted a LPG meeting.</li> </ul>	
4.3 Partners replication with technical assistance	<ul> <li>The project helps sites replicate Partners by using a train-the-trainer approach. This process involves conducting a six-hour Partners workshop at the site, and observing one training conducted by site staff at each field-test site.</li> <li>Using the train-the-trainer approach the project implemented step three of the replication process helping communities learn how to conduct the 6-hour Partners workshop. Each field-test site community participated in at least one train-the-trainer workshop where they observed Partners project trainers conduct the workshop and then debriefed with project trainers at the end of the workshop to identify additional t/ta needs.</li> <li>Following the train-the-trainer workshop, each field-test community agreed to conduct at least one workshop for Partners project staff to observe and debrief with them. Four of the Partners field-test communities did this. After this second workshop, communities were then able to begin independent replication trainings. The community of Middle Peninsula/Northern Neck was able to conduct 10+ independent Partners workshops. The other communities are currently planning their training schedule.</li> <li>Partners project staff provided t/ta to sites by phone and on-site to help them determine membership of their LPG, the administrative structure of their Partners program, developing a Partners program budget, program promotional/marketing strategies, and program budget development.</li> <li>The project provided each of the 5 Partners field-test sites with t/ta for up to one year.</li> </ul>	
4.4 Evaluation	Evaluation data were collected from each of the 5 Partners field-test sites and were analyzed and compared to the model demonstration data. Results are contained within the evaluation section (IX).	



#### XI. Future Activities

In September 1999 Partners Project staff presented at an international respite conference in Canterbury, England. Delegates attending the Partners session came from Russia, Romania, Canada, Scotland, and England. There was a mix of caregivers, staff, and administrators of respite programs and at least one family member. When the participants were asked how many had come to the presentation because they were interested in a new way of respite, every person in the room raised his or her hand. There was active discussion about the applicability of the model, particularly in the UK. There was great interest in the idea that caregivers were not "employed" by an agency, but by families. There was also much interest in ordering the Partners manuals. One agency would like to convert Partners manuals to "British English" so that they could be widely distributed in the UK. Project staff are working out these details. This level of interest and enthusiasm in the model demonstrates the need for creative family-centered respite world-wide. Partners manuals are marketed for sale to communities, families, and caregivers.

In July 1999 the Partners project was funded by the Joseph P. Kennedy, Jr., Foundation for one year with a possible two-year continuation to expand before-and-after school respite options for older children with mental retardation and related developmental disabilities. Through the Kennedy grant the Partners project will support six communities in establishing respite programs designed to train families and caregivers using the Partners model of respite. Funding from the Kennedy Foundation has been used to revise Partners resource manuals to extend the model's usefulness in expanding respite options for school-age children with disabilities. Revisions also include practical "how to" information for personnel working with children in before-and-after school programs, recreational, camp, and other community programs.

#### XII. Assurance Statement

The original and two copies of the full and final report of the Partners model demonstration project have been sent to:

Ms. Rose Sayer Office of Special Education U.S. Department of Education



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400 Maryland Avenue SW Switzer Building Room 3317 Washington, DC 20202-2626

A copy of the full and final report has also been sent to:

Ms. Gail Houle U.S. Department of Education Switzer Building, Room 4613 330 C Street, SW Washington, DC 20202,

and to the ERIC Clearinghouse, along with all products, at the following address::

ERIC/OSEP Special Project ERIC Clearinghouse on Handicapped and Gifted Children Council for Exceptional Children 1920 Association Drive Reston, Virginia 22091.

A copy of the title page and abstract have been sent to each of the following:

Peggy Hensley NEC\*TAS Coordinating Office Nations Bank Plaza 137 E. Franklin Street, Suite 500 Chapel Hill, NC 27514

National Clearinghouse for Professions in Special Education Council for Exceptional Children 1920 Association Drive Reston, Virginia 22091

National Information Center for Children and Youth with Disabilities (NICHCY) P.O. Box 1492 Washington, DC 20013

Technical Assistance for Parent Programs Project (TAPP)
Federation for Children with Special Needs
95 Berkely Street, Suite 104
Boston, Massachusetts 02116

National Diffusion Network 555 New Jersey Avenue, NW Washington, DC 20208

Child and Adolescent Service System Program (CASSP)
Technical Assistance Center
Georgetown University
2233 Wisconsin Avenue, NW
Suite 215
Washington, DC 20007

Northeast Regional Resource Center Trinity College Colchester Avenue Burlington, Vermont 05401

MidSouth Regional Resource Center University of Kentucky Mineral Industries Building Lexington, Kentucky 40506



South Atlantic Regional Resource Center Florida Atlantic University 1236 North University Drive Plantation, Florida 33322

Great Lakes Area Regional Resource Center The Ohio State University 700 Ackerman Road Suite 440 Columbus, OH 43202

Mountain Plains Regional Resource Center 1780 North Research Parkway Suite 112 Logan, Utah 84321

Western Regional Resource Center College of Education University of Oregon Eugene, Oregon 97403

Federal Regional Resource Center University of Kentucky 114 Porter Building Lexington, Kentucky 40506



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#### **APPENDIX A**

#### Partners Plus Curriculum and Training Materials

Partners Plus Family Curriculum
Partners Plus Caregiver Curriculum
Flow of Workshop Diagram
Sample Agenda for Partners Plus Workshop
Sample Agenda for Partners Plus Debriefing Meeting
Table of Contents, Family Manual
Table of Contents, Caregiver Manual
Table of Contents, Trainer's Workshop Manual
Table of Contents, Community Planning Manual



#### Partners Plus Family Curriculum

The Family Manual can be used as a resource for individual study or as a workbook during a Partners workshop. The manual and curriculum are designed to provide families with basic information on how to find and teaching others to care for their children with special needs for temporary periods of time. During the field testing phase of the use of this manual, Partners project staff asked families to give their feedback in a formal evaluation process. Some of their comments were... "the list of interview questions will help me a lot,".. "all the forms I will ever need are in this workbook,"... "easy to use and understand."

The <u>Introduction</u> gives families an overview of the Partners model, its' history and development. The replication process for communities interested in implementing the Partners model is described, along with the four manuals contained in the *Partners Guide*.

Section 1 - About Respite

	1	
Objectives	Teaching Method	Contact Time
As a result of this section, families will:  - be able to define respite care and identify the benefits to families, children, and caregivers.  - know how families drive family-centered services, and what rights and responsibilities they have as participants in family-centered systems.  - understand the Partners model of respite care.	~Lecture ~Discussion ~Activity	Approximately: 30 minutes

Section 2 - Building Partnerships: Communication

Objectives	Teaching Method	Contact Time
As a result of this section, families will:  know the importance of clear and open communication in a respite relationship.  know the variety of ways that people send and receive messages.  be able to recognize and mend communication breakdowns.  practice communication skills.	~Lecture ~Discussion ~Activities	Approximately: 45 minutes

Section 3 - Building Partnerships: Working Together

Objectives	Teaching Method	Contact Time
As a result of this section, families will:  - become more aware of the perspectives of families with children with special needs.  - recognize families' need for respite and the value of the service that respite caregivers provide.  - understand the importance of learning about a family's experience from the family.	~Lecture ~Discussion	Approximately: 45 minutes

#### Section 4 - All Kids Like Cookies

Objectives	Teaching Method	Contact Time
As a result of this section, families will:  - have firsthand experience of some of the challenges faced by children with special needs.  - be able to identify the ways in which children with special needs adapt to their environments.	~Lecture ~Discussion ~Activity	Approximately: 45 minutes

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Section 5 - Finding Respite Caregivers

Objectives	Teaching Method	Contact Time
As a result of this section, families will:  - develop strategies for finding appropriate respite caregivers.  - identify potential caregivers in their natural support networks.  - know strategies for finding respite caregivers.	~Lecture ~Discussion ~Activity	Approximately: 20 minutes

Section 6 - Interviewing Caregivers

beetion of interviewing our officers		
Objectives	Teaching Method	Contact Time
As a result of this section, families will:  - identify what questions to ask caregivers in interviews.  - understand different options for conducting interviews.  - know other strategies for gathering information on caregivers.	~Lecture ~Discussion	Approximately: 15 minutes

Section 7 - Developing a Personalized Training Plan

Objectives	Teaching Method	Contact Time
As a result of this section, families will:  - be prepared to teach their caregivers to care for their children.  - understand the four step process for teaching daily routines to caregivers.  - know some principles for teaching adults.  - understand the importance of sharing emergency procedures and household rules with caregivers.	~Lecture ~Discussion ~Activity	Approximately: 25 minutes

#### Section 8 - Resources

Objectives	Teaching Method	Contact Time
As a result of this section, families will:  - understand the importance of practicing universal precautions.  - know where to obtain more information to help them teach caregivers about caring for their child.	~Lecture ~Discussion	Approximately: 10 minutes

Section 9 - Forms for Sharing Information

Objectives	Teaching Method	Contact Time
As a result of this section, families will:  - become familiar with forms they can use for sharing information about caring for their child.	~Lecture ~Discussion	Approximately: 10 minutes

Final Activity - Using Daily Routines to Develop a Personalized Training Plan

Objectives	Teaching Method	Contact Time
As a result of this section, families will:  ractice developing a personalized training plan using a child's daily routines.	~Lecture ~Discussion	Approximately: 30 minutes

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#### Partners Plus Caregiver Curriculum

The Caregiver Manual can be used as a resource for individual study or as a workbook during a Partners workshop. The manual and curriculum are designed to provide potential caregivers with basic information on caring for young children with special needs and supporting families. During the field testing phase of the use of this manual, Partners project staff asked caregivers to give their feedback in a formal evaluation process. Some of their comments were..." great detail, very complete,... "simplicity, easy to understand,"... "very organized, easy to read, thorough, specific and informative."

The <u>Introduction</u> gives caregivers an overview of the Partners model, its' history and development. The replication process for communities interested in implementing the Partners model is described along with the four manuals contained in the *Partners Guide*.

Section 1 - About Respite

Objectives	Teaching Method	Contact Time	
As a result of this section, caregivers will:  be able to define respite care and identify the tofamilies, children, and caregivers.  know how families drive family-centered sewhat rights and responsibilities they have a participants in family-centered systems.  understand the Partners model of respite care.	~Activity ervices, and as	Approximately: 30 min.	

Section 2 - Building Partnerships: Communication

Objectives	Teaching Method	Contact Time
As a result of this section, caregivers will:  - know the importance of clear and open communication in a respite relationship.  - know the variety of ways that people send and receive messages.  - be able to recognize and mend communication breakdowns.  - practice communication skills.	~Lecture ~Discussion ~Activities	Approximately: 45 min.

Section 3 - Building Partnerships: Working Together

Objectives	Teaching Method	Contact Time
As a result of this section, caregivers will:  - become more aware of the perspectives of families with children with special needs.  - recognize families' need for respite and the value of the service that respite caregivers provide.  - understand the importance of learning about a family's experience from the family.	~Lecture ~Discussion	Approximately: 45 min.

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#### Section 4 - All Kids Like Cookies

Objectives	Teaching Method	Contact Time
As a result of this section, caregivers will:  - have firsthand experience of some of the challenges faced by children with special needs.  - be able to identify the ways in which children with special needs adapt to their environments.	~Lecture ~Discussion ~Activity	Approximately: 45 min.

Section 5 - Disabilities Awareness

5000011 2 1000 MINESO 15		
Objectives	Teaching Method	Contact Time
As a result of this section, caregivers will:  understand common terms, services, and issues related to children with special needs.	~Lecture ~Discussion	Approximately: 15 min.

Section 6 - Understanding Child Development

Objectives	Teaching Method	Contact Time
As a result of this section, caregivers will:  - understand the basics of child development.  - be aware of the importance of play and enriching environments for child development.	~Lecture ~Discussion	Approximately: 15 min.

Section 7 - Children with Special Needs

Objectives	Teaching Method	Contact Time
As a result of this section, caregivers will:  - understand basic information about common special needs.  - be aware of the basic developmental and medical effects of common special needs on children.  - understand what caregivers may be asked to do when they care for children with common special needs.	~Lecture ~Discussion	Approximately: 15 min.

Section 8 - Becoming a Caregiver

beetion o - becoming a caregiver				
	Objectives	Teaching Method	Contact Time	
As a rest	ult of this section, caregivers will:  understand how caregivers can become active members of a respite partnership in the Partners	~Lecture ~Discussion	Approximately: 10 minutes	
~	program. understand how caregivers can contribute to personalized training. know how to match with families for respite			

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#### Section 9 - Resources

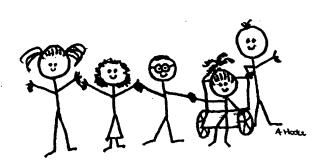
Objectives	Teaching Method	Contact Time
As a result of this section, caregivers will:  - understand the importance of practicing universal precautions.  - know where to obtain more information to help them care for children with special needs.	~Lecture ~Discussion	Approximately: 2 minutes

Section 10 - Forms for Sharing Information

Objectives	Teaching Method	Contact Time	
As a result of this section, caregivers will:  become familiar with the forms families may use to share information about caring for their child.	~Lecture ~Discussion	Approximately: 2 minutes	

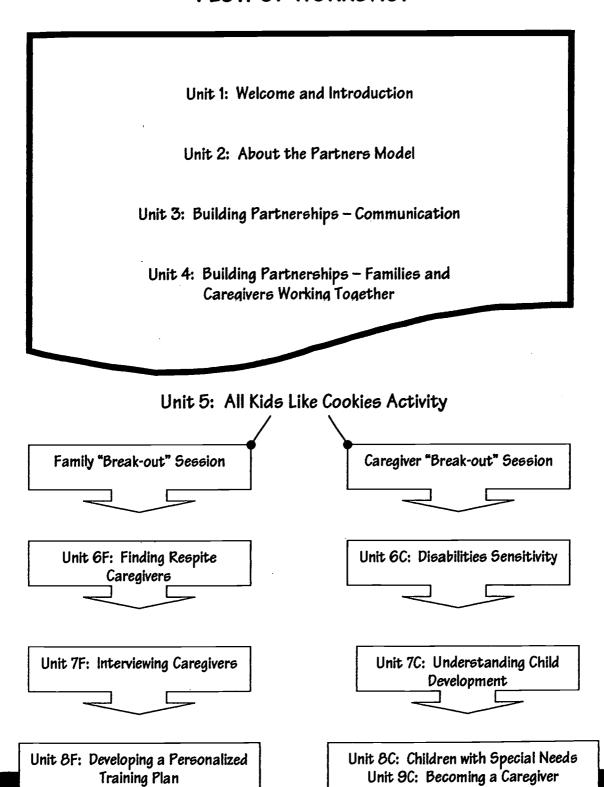
Final Activity - Using Daily Routines to Develop a Personalized Training Plan

Objectives	Teaching Method	Contact Time
As a result of this section, caregivers will:  have the opportunity to practice participating in a personalized training plan.	~Lecture ~Discussion	Approximately: 2 minutes





#### FLOW OF WORKSHOP







### Partners Plus Workshop

Date

Location

Time

8:30	<sup>©</sup> Registration and Light Refreshments
9:00	<sup>©</sup> Welcome and Introductions
	© Getting to know you Bingo
	© About Partners
	© Communication
10:45	<sup>©</sup> Break - 5 minutes
10:55	<sup>©</sup> Families and Caregivers Working Together
	<sup>©</sup> Activity: All Kids Like Cookies
12:15	<sup>©</sup> Lunch (Raffle Drawing)
12:55	<sup>©</sup> Break-Out Session for Families
	<ul><li>Finding Respite Caregivers</li><li>Interviewing Caregivers</li></ul>





1:00	© Br	eak-Out	Session	for	Careaive
1:00	⊌ pr	eak-our	ווטופפטכ	101	Caregive

- Disabilities Awareness
- Understanding Child Development
- Children with Special Needs
- Becoming a Respite Caregiver

- 3:30 © Congratulations! You're on your way!



3:45-5:00 © Debriefing Session for Trainers



# Partners Plus Trainer and Community Planners Workshop Debriefing Meeting Date Location

#### Agenda

- Purpose of Meeting
- Sign-In
- General Observations
- Trainer Needs Survey
- Partners Plus Curriculum
- Trainer's Manual
- Review and Discuss Sample Forms
  - o Flyers
  - o Press Releases
  - Introductory Letter to Families
  - o Project Inquiry Form
  - o Pre-Registration Form
  - o Child Care Information Form
  - o Child Care Sign-In Sheet



- o Caregiver Sign-In Sheet
- o Checklist of Materials and Equipment for Partners Workshop
- Workshop Room Arrangement
- o Agendas
- o Permission for Media Release
- Getting-To-Know-You BINGO or other Icebreakers
- Caregiver Directory Release (optional)
- Caregiver Directory
- o Family Directory Release (optional)
- o Family Directory
- o Workshop Certificate
- Tips for Trainers
- Guidelines for Partners Workshops
- Workshop Signs
- Order Form for Manuals
- Overview of Roles and Responsibilities of Replication Sites and Partners
   Project Staff
- Workshop Record of Attendance
- Evaluation Forms and Instructions for Collection
- Return Address Labels and Envelope
- Respite... A parent's Lifeline
- In-Kind Match

# Partners Plus

# Families and Caregivers

in Partnerships:

# A Family Manual

By

Lisa L. Ownby, M.S.W.

Amanda C. Hooke, M.S.W.

Dee Wylie Moore, B.S.

Corinne W. Garland, M.Ed.

The Family Manual is part of a series of resources in the Partners Plus Families and Caregivers in Partnerships, A Family-Centered Guide to Respite Care. The rest of the series includes the Community Planning, Trainer's Workshop, and Caregiver Manuals, created by Child Development Resources.







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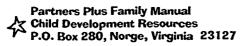
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ARCH: A Parent's Perspective	
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NICHCY: General Information About Disabilities	
NICHCY: National Toll-Free Numbers	
NICHCY: National Resources	

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#### **Final Activity**

Step 1: Identify training goals Step 2: List training methods

Step 3: Use resources to help train your caregiver

Step 4: Evaluation



# Partners Plus

# Families and Caregivers

in Partnerships:

# Caregiver Manual

By

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The Caregiver Manual is part of a series of resources in the Partners Plus Families and Caregivers in Partnerships, A Family-Centered Guide to Respite Care. The rest of the series includes the Community Planning, Trainer's Workshop, and Family Manuals, created by Child Development Resources.









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#### **Final Activity**

Step 1: Identify training goals

Step 2: List training methods

Step 3: Use resources to help train your caregiver

Step 4: Evaluation



# rainer's Workshop Manue

**Developed By** 

Amanda C. Hooke, M.S.W. Lisa L. Ownby, M.S.W. Dee Wylie Moore, B.S. Corinne W. Garland, M.Ed. Adrienne Frank, O.T.R. The Trainer's Workshop Manual is part of a series of resources in the Partners Plus Families and Caregivers in Partnerships, A Family-Centered Guide to Respite Care. The rest of the series includes the Partners Plus Community Planning, Family, and Caregiver Manuals, created by Child Development Resources.



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# Partners Plus

# Families and Caregivers in Partnerships:

#### Community Planning

#### Manual

**Developed By** 

Amanda C. Hooke, M.S.W. Lisa L. Ownby, M.S.W. Dee Wylie Moore, B.S. Corinne W. Garland, M.Ed. Adrienne Frank, O.T.R.

The Community Planning Manual is part of a series of resources in the Partners Plus Families and Caregivers in Partnerships, A Family-Centered Guide to Respite Care. The rest of the series includes the Trainer's Workshop, Family, and Caregiver Manuals, created by Child Development Resources.





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#### **APPENDIX B**

#### Partners Plus Family & Caregiver Training Forms

**Essential Information** 

Health and Medical Information

Important Phone Numbers

About My Child

**About Our Family** 

**About Sisters and Brothers** 

Health and Safety Checklist

Step 1: Identify training goals

Step 2: List training methods

Step 3: Use resources to help train your caregiver

Step 4: Evaluation

Personalized Training Plan

Respite Caregiver Profile

Reference Check



#### **Essential Information**

#### **General Information** Child's Name: \_\_\_\_\_\_ Address: Phone: \_\_\_\_\_ Allergies: \_\_\_\_ \_\_\_\_\_ D.O.B. \_\_\_\_ Height: \_\_\_\_ Weight: \_\_\_\_ Child diagnosis or description of special needs: I.D. Number: Health Insurance: You can reach me at If you cannot contact me, please call: Phone: \_\_\_\_\_ Medication Name of medication: Purpose for medication: \_\_\_\_\_\_ Time to be given: Dosage: \_\_\_\_\_ Phone: Comments:



#### **Essential Information (continued)**

Foo	od .
Alle	rgies:
Can	not have:
Acc	eptable snacks:
Mea	İs:
	ly Schedule
AM:	
PM:	
Nap	Time:



# Health and Medical Information

Child's Name:	Date of Birth:
	<u> </u>
Allergies (if any):	
·	<u> </u>
Address:	
Phone:	
Name and Number of Medical Insura	ance:
Authorization for Emergen	cy Medical Care
·	ermission to obtain immediate medical
care for my child if any emergency ( cannot be located. I understand the	
if available.	cina s physician win be contacted
Parent or Guardian:	Date:



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#### **Important Phone Numbers**

Mother's Work:
Father's Work:
Police/Emergency:
Fire/Emergency:
Poison Control:
Doctor's Office:
Pharmacy:
Hospital:
Dentist:
Neighbor/Friend:
Neighbor/Friend:
Relative:
Relative:
Gas Company:
Electric Company:
Phone Company:
Apartment Manager:
Veterinarian:
Other:



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#### **About My Child**

Child's Name:	Date:
What I would like to tell you about my child:	
Favorite toys or playthings:	
Special routines (a good-bye hug, snack after sch my child enjoys:	ool, story for bedtime, etc.)
Special things (blanket, a pacifier, stuffed animal	
Things that scare my child:	



Things that quiet or comfort my child:
Special things my child does:
Activities my child likes:
Activities my child dislikes:
Personality or behavior style (such as active, quiet, silly, serious):
Things that are easy for my child:
Things that are hard for my child:
Special names or words for people or things that my child understands/uses:
Other special information or concerns:



#### **About Our Family**

The p	people in our family are:
•	
•	
Somo	e things our family does together:
	·
•	
•	
•	
Spec	ial things each member of my family does alone or with someone else:
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'l. !	s we would like to do if we had respite:
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#### **About Sisters and Brothers**

General Information

RLotuel/Sister.2	Name:	Nickname: _	
Age:	D.O.B.:	Height:	Weight:
Allergies:			
Important healtl	or developmental hi	story:	
·.			
			<del></del>
Medications			
Name of medica	tion:		<del></del>
Purpose for med	lication:		
		Dosage:	
Pharmacy:		Phone:	
Prescribing Doc	tor:		_
Doctor's Phone:			
Let me tell you a	bout		
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# Health and Safety Checklist

Our care	egiver is certified in:
	infant/child CPR
	first aid
Our care	egiver knows where we keep our:
	medical treatment release forms
	medical insurance information
	first-aid kit and book
	sunscreen
We have	provided our caregiver individualized training on:  emergency plans  what we would consider an emergency for our child  what we would like our caregiver to do in case of an emergency where we keep emergency phone numbers
	fire safety  location of and how to use the fire extinguisher  our fire evacuation plan  location of smoke detector
	poison safety  where we keep the Poison Control Center phone number  where we keep the Syrup of Ipecac
	kitchen safety (i.e., stove, appliances, pots on the stove, etc.)  first aid for burns



We have	provided our caregiver individualized training on:
	hand washing for caregivers and children after toileting and outside time and before food preparation
	medication administration
	our smoking policy
	diaper/toileting routine and diaper disposal
	toy safety (e.g., balloons might suffocate small children, young children might choke on small toys or toys with small parts)
	use of medical equipment
	crib/bed safety young children should sleep on their backs the side rail of a crib should be latched when the child is asleep caregivers should check on sleeping children bottles should be held and not propped for young children
	positioning, exercises, and therapeutic activities
	car safety car seats are available and adjusted for our child correct use of a car seat child should always be in a car seat or fastened seat belt when the car moving
	my child's allergies  medical care if my child is exposed to allergens
	safety in the home  electrical outlets are covered  hot water heater adjusted to 120 degrees or lower  guns are unloaded and locked in a cabinet  bullets are locked in cabinets separate from guns
	medications, poisonous chemicals, and liquor are kept out of the reach of children
	rubber mats or nonslip surfaces are in showers or tubs children will use



# Step 1: Identify training goals.

What do you want your caregiver to learn about your child and family routines?

l wa	int my caregiver to learn	about these routines:	
Goal	H:		
Goal	12:		
Goal	3:	·	•
•			
Goal	5:	·	
-			
•		BEST COPY AVAILABLE	



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# Additional Thoughts



#### Step 2: List training methods.

What methods will you use to teach your caregivers? In order to reach these goals I will use the following methods:

oal 1:	 _			_		
lethods:			·			
·	 _					
		·		٠		
oal 2:	 				· 	
ethods:						
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Goal 3:			
Methods:			
1.			
2.			
3			
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Goal 4:			·
Methods:			
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3.			
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Methods:			
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#### Step 3: Use resources to help train your caregiver.

What information will you use to help your caregiver learn?

These are the resources I would like to use:

\_\_\_\_\_ books
\_\_\_\_ handouts
\_\_\_\_ videotapes
\_\_\_\_ audiotapes
\_\_\_\_ computer search
\_\_\_\_ I develop resources
\_\_\_\_ other (please describe)



# Additional Thoughts



# Step 4: Evaluation

How will you and your caregiver know when a specific skill or routine has been learned?

I will know a specific skill or routine has been learned when we accomplish the following:

1:								
								_
•								
2:				<u> </u>				
<u> </u>		_						•
3:								
		•						
<del>_</del>		_				•		
4:		<u>_</u>						
				,				
5:		_			_			
	2: 3:	2:	2:	2:	2:	2:	2:	2:





# Additional Thoughts



#### **Personalized Training Plan**

Child's Name:	Date:
Routine:	
Time of Day:	
Step 1: Training Goal	
Step 2: Training Methods	
Step 3: Resources	· · · · · · · · · · · · · · · · · · ·
Step 4: Evaluation	

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# Additional Thoughts



#### Respite Caregiver Profile

Date:

rsonal:	
ne:	SS#:
ress:	
	Work Telephone:
ase of emergency, notify:	
tionship:	
ne Telephone:	Work Telephone:
cribe experience you have had	with children (including your own)
•	with children (including your own).
you ever provided care for cl	hildren with disabilities?
e you ever provided care for cl Yes No	
e you ever provided care for cl	hildren with disabilities?



#### Respite Caregiver Profile, continued

Have you had any	courses i	n early childhood, child development, or child health?	
Yes	_ No		
Are you certified i	in Red Cro	oss First Aid?	
Yes	_ No _:	Date of Expiration	
Are you certified i	n Infant/C	child CPR?	
Yes	_ No	Date of Expiration	
Do you have a valid	d driver's	license?	
Yes	_ No	Date of Expiration	
Education:			
I have completed:			
High School		Some College	
College		Graduate School	
Degree or Major(	specify):		
Other training/edu	cation:		
Employment:			
Current Employer:	:		
Position:			



#### Respite Caregiver Profile, continued

Intere	sts: (Check all that apply)			
I am willing to care for children ages				
birth - 2	2.5	5 - 8	over 8	
l am wil	ling to provide care (check all that	apply):		
	at my home		_ weekdays	
	at child's home		_ weekends	
	during the day		_ overnight	
	during evenings		_ anytime	
When I p	provide care, I will care for:			
	only the child with disabilities			
	the child with disabilities plus sibl	lings		
	the child with disabilities and other	er children in	my care	
	the child with disabilities and my	own child/chil	dren	
i would i	prefer to provide care:			
	as a volunteer			
	in exchange for a service (i.e., tra	insportation,	lawn care, meals, etc.)	
	for an hourly rate of \$	<u> </u>		
	for a negotiable hourly rate			
How far	are you willing to travel to provide	care? (Check	( all that apply.)	
	Williamsburg/James City County		_ Hampton	
	York County		_ Poquoson	
	Newport News		_ Gloucester	



#### Respite Caregiver Profile, continued

# References: Please provide the names, addresses, and phone numbers of two persons we may contact who have known you for more than 1 year (excluding relatives or roommates). Name: \_\_\_\_\_\_\_ Phone: \_\_\_\_\_\_\_ Name: \_\_\_\_\_\_ Phone: \_\_\_\_\_\_\_ 1 am most interested in providing respite care because \_\_\_\_\_\_\_

Thank You!

#### **Reference Check**

		Date:			
Name of Potential Caregiver:					
Na	me of Reference: Pho	one:			
1.	How do you know	?			
	(put name of potential care	egiver here.)			
2.	How long have you known	?			
3.	What words best describe				
4.	How would you best describe howrelates to children?	<u> </u>			
5.	Describe what you think are points in working with children with special n	's strong needs and their families?			
6.	Are there any other comments aboutyou would like to make?				

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# Additional Thoughts



#### **APPENDIX C**

#### **Partners Plus Evaluation Measures**

Partners Evaluations Data Checklist and Instructions for Replication Trainers Partners Plus Caregiver Knowledge Pre Evaluation Partners Plus Caregiver Comfort Scale Pre Evaluation Partners Plus Initial Family survey Partners Plus Caregiver Knowledge Post Evaluation Partners Plus Caregiver Comfort Scale Post Evaluation What Did You Think About the Workshop? Partners Plus Family Manual Evaluation Partners Plus Caregiver Manual Evaluation Partners Plus Follow-up Family Survey **Trainer Needs Survey** Trainer's Workshop Manual Evaluation **Evaluation of Community Implementation Process** 



## Partners Evaluations Data Checklist and Instructions for Replication Trainers

Mail to:	Sherry Bownes Partners Plus Project 1490 Government Road Williamsburg, VA 23185	Training Date:	
Training Location:		From:	
Trainers Names:	1000000		

As a Partners Plus replication trainer you will be responsible for collecting evaluation data and returning it to Partners. For your convenience, we have provided return address labels in your debriefing packet. Send us a completed copy of this form along with the evaluation data within 10 days of a replication workshop. After receiving the data, Partners will summarize the What Did You Think About the Workshop evaluation and send it to you. Upon your request, we will send the pre- and post- measure results.

INSTRUMENT NAME	WHEN TO	COLLECTION	PERSON TO
	COMPLETE	DATE	COLLECT
Caregiver Knowledge Pre Evaluation	Prior to beginning of workshop		
Caregiver Comfort Scale Pre Evaluation	Prior to beginning of workshop		
Initial Family Survey	Prior to beginning of workshop		
Caregiver Knowledge Post Evaluation	At end of workshop	·	
Caregiver Comfort Scale Post Evaluation	At end of workshop		
What Did You Think About the Workshop?	At end of workshop		
Family Manual Evaluation	At end of workshop		
Caregiver Manual Evaluation	At end of workshop		
Follow-up Family Survey	Three and six months after workshop		



Rev. 3/14/00

## Partners Plus Caregiver Knowledge Pre Evaluation

1 1/	une	Oute.						
	This survey is designed to gather knowledge of caring for children							
	Read each statement and circle t	the single best	answer.					
1.	Early intervention services are available to children with disabilities who are							
	a. Birth to three years old		Three to five years old					
	b. In public schools	d.	I don't know					
2.	Children who receive early interv	vention special	education services must					
	a. Get therapy	•	Have an individual plan					
	b. Go to a classroom program	d.	I don't know					
3.	All children with special needs re	eceive educatio	on through					
	a. MCH	c.	IDEA					
	b. CHIP	d.	I don't know					
4.	Which of these diagnoses tells y	où that a child	has a special health care nee	d?				
	a. Autism		Mental retardation					
	b. Cystic Fibrosis	d.	I don't know					
5.	Providing good respite care for a	ı child with a d	isability depends heavily on					
	a. Desire/attitude of caregiver							
	b. Educational level of the care		· · · · · · · · · · · · · · · · · · ·					





- 6. When caring for children with disabilities in their homes, it is necessary to
  - a. Learn about their daily household routines
- Ignore the way the family C. trained you to take care of the child
- b. Change things to suit your way of providing care
- d. I don't know
- 7. A key to a successful respite care program for families is
  - a. Providing each family with many caregivers
    - To start more respite agencies
  - b. Allowing each family to train their d. I don't know own caregivers
- 8. It is most important for respite caregivers to
  - a. Understand child development
- c. Have a degree or certification
- b. Know the needs of the child or children in their care
- d. I don't know
- 9. The term "cognitive development" is used to describe how a child
  - a. Relates to others

c. Thinks and solves problems

b. Sits and grasps toys

- d. I don't know
- 10. If caregivers have questions or concerns about a child's special needs, they should
  - a. Discuss their concerns with the child's parent(s) or quardian
- c. Not do anything because if they are wrong it would upset the child's parents
- b. Call the local special education program
- d. I don't know

Thank You!



## Partners Plus Caregiver Comfort Scale Pre Evaluation

Caregiver's Name:	Date:
-------------------	-------

Please circle the number that best describes how comfortable you feel in working with children with special needs.

How comfortable are you:

,	,	Uncomfortable		Somewhat Uncomfortable		Very Comfortable
1.	Providing care for a child with specie needs	al 1	2	3	4	5
2.	Planning activities that a child wit special needs can enjoy	h 1	2	3	4	5
3.	Meeting the routine health care need of a child with special needs	s 1	2	3	4	5
4.	Feeding a child with special needs	1	2	3	4	5
	Talking with families of children wit disabilities about their child and the child's strengths and needs		2	3	4	5
6.	Talking to other people about an concerns they may have about childre with special needs in your care		2	3	4	. 5
7.	المرادية الم		2	3	4	5

Thank You!



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# Partners Plus Initial Family Survey

Cł	nild's Name: Age:
	This survey is designed to gather information about your experience and knowledge of caring for children with disabilities or special needs.
	Read each statement and circle the single best answer.
1.	Does your child have any special needs such as: developmental delay, multiple disabilities, vision, hearing, feeding, behavior, heart problems, breathing problems, other? If so, please explain.
2.	Has your child received early intervention, special education, or therapeutic services? If so, please explain.
	<u> </u>
3.	Does your child use any assistive technology such as: electric wheelchair, medical equipment, communications board, other? Please describe.





Answer the following questions if you have ever left your child in another person's care. Please circle the best answer.

po.	Un	comfortable	_	iomewh comfort		Very Comfortable
4.	In general, how hard has it been to arrange respite (temporary child care) for your child(ren)?	1	2	3	4	5
5.	How comfortable did you feel leaving your child(ren) with the caregiver?	1	2	3	4	5
6.	Have you ever taught a caregiver to care	for your	child	?	Yes	No
7.	How much time did you spend teaching	Less t	han	Abo	out 3	Over 3
	the person how to care for your child?	30 min	utes	hç	ours	hours
8.	In the last three months, how many times have you used respite care?	0	1-	3	4-6	6 and up
9.	In the last three months, how many times did you want respite, but could not find a caregiver?	0	1-	3	4-6	6 and up
10.	In the last three months, how many times did caregivers cancel?	0	1-	3	4-6	6 and up
11.	Child's Mother's Age Child's F	ather's	Age			
12.	What is the child's mother's highest leve	el of edu	catio	n?		
	Middle School		_			rears)
	High School				Scho	ol
	Some College	_ Grad	uate	Degr	ee	
13.	What is the child's father's highest leve	l of educ	ation	?		
	Middle School	· <del></del>	_		te (4 )	
	High School	_ ' '			Scho	ol
	Some College	_ Grad	uate	Degr	ee	



## Partners Plus Caregiver Knowledge Post Evaluation

Date:

	This survey is designed to gather int	formation a	bout your experience and
	knowledge of caring for children wit	h disabilitie	es or special needs.
	Read each statement and circle the	single best	answer.
1.	Early intervention services are available	able to chil	dren with disabilities who are
	a. Birth to three years old	C.	Three to five years old
	b. In public schools	d.	I don't know
2.	Children who receive early intervent	tion special	education services must
	a. Get therapy	C.	Have an individual plan
	b. Go to a classroom program	d.	I don't know
3.	All children with special needs recei	ive educatio	on through
	a. MCH	C.	IDEA
	b. CHIP	d.	I don't know
4.	Which of these diagnoses tells you	that a child	has a special health care need?
	a. Autism	C.	Mental retardation
	b. Cystic Fibrosis	d.	I don't know
5.	Providing good respite care for a ch	ild with a d	isability depends heavily on
	a. Desire/attitude of caregivers	C.	A child's disability
	b. Educational level of the caregive		•



Name:

- 6. When caring for children with disabilities in their homes, it is necessary to
  - a. Learn about their daily household routines
- Ignore the way the family trained you to take care of the child
- b. Change things to suit your way of providing care
- d I don't know
- 7. A key to a successful respite care program for families is
  - a. Providing each family with many caregivers
- To start more respite agencies
- b. Allowing each family to train their d. I don't know own caregivers
- 8. It is most important for respite caregivers to
  - a. Understand child development
- c. Have a degree or certification
- b. Know the needs of the child or children in their care
- d. I don't know
- 9. The term "cognitive development" is used to describe how a child
  - a. Relates to others

c. Thinks and solves problems

b. Sits and grasps toys

- d. I don't know
- 10. If caregivers have questions or concerns about a child's special needs, they should
  - a. Discuss their concerns with the child's parent(s) or guardian
- c. Not do anything because if they are wrong it would upset the child's parents
- b. Call the local special education program
- d. I don't know

Thank You!



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## Partners Plus Caregiver Comfort Scale Post Evaluation

Caregiver's Name:	Date:
-------------------	-------

Please circle the number that best describes how comfortable you feel in working with children with special needs.

How comfortable are you:

		Incomfortable		Somewhat Uncomfortable		Very Comfortable
1.	Providing care for a child with specia needs	1 1	2	3	4	5
2.	Planning activities that a child with special needs can enjoy	1	2	3	4	5
3.	Meeting the routine health care needs of a child with special needs	s 1	2	3	4	5
4.	Feeding a child with special needs	1	2	3	4	5
5.	Talking with families of children with disabilities about their child and their child's strengths and needs		2	3	4	5
6.	Talking to other people about any concerns they may have about children with special needs in your care		2	3	4	5
7.	Identifying resources and getting help you may need in caring for children with special needs.	_	2	3	4	5

Thank You!



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# What Did You Think About the Workshop?

Vame:	Date:
Presenters:	<u> </u>
1. What I liked about the workshop	•••
2. How did we do? The information   easy to understand difficult to understand be	
3. The information presented was: useful	
not useful because	





4.	The overall quality of the workshop was:	1 2 Very Poor	3	4 Ver	<b>5</b> у <del>Goo</del> d
5.	Were the workshop materials helpful?	1 2 Not at All	3	4	5 Very
6.	Was the information presented appropriate for your needs?	1 2 Not at All	3	4	5 Very
7.	Was there enough chance for questions and discussion?	1 2 Not at All	3	4	5 Very
8.	I gained knowledge about				-
9.	Suggestions I would like to offer fo	or improv	/ing	g th	ne workshop
10.	I think what I'll remember most wa	1S			
11.	Please share any additional commen	ts:			



# Partners Plus Family Manual Evaluation

	ank you for taking time to help us ev anual. Your ideas will be used to help					
	Rating scale for questions 1 through 4	1 Poor	2	3 Good	4	5 Excellent
1.	Organization of the manual	1	2	3	4	5
2.	Format of the Manual	• 1	2	3	4	5
3.	Appearance of Materials	1	2	3	4	5
<b>}.</b>	Overall quality of the manual	1	2	3	4	5
		1	2	3	4	5
	Rating scale for questions 5 through 8	Not at all		Somewhat		Fully
	Was the information clear?	1	2	3	4	5
	Was the information useful?	1	2	3	4	5
•	Was the manual helpful to you in <u>finding</u> caregivers?	1	2	3	4	5
٠.		1	2	3	4	5
•	Did you finish reading the entire manual?			Yes _		_ No
	Please list suggestions for improving the l	Partners	: mai	nual:		



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Thank You!

## Partners Plus Caregiver Manual Evaluation

	ank you for taking time to help us ev anual. Your ideas will be used to help					
	Rating scale for questions 1 through 4	1 Poor	2	3 <i>6</i> ood	4	5 Excellent
1.	Organization of the manual	1	2	3	4	5
2.	Format of the manual	1	2	3	4	5
3.	Appearance of materials	1	2	3	4	5
4.	Overall quality of the manual	1	2	3	4	5
		1	2	3	4	5
	Rating scale for questions 5 through 8	Not at all		Somewhat		Fully
<b>5</b> .	Was the information clear?	1	2	3	4	5
ó.	Was the information useful?	1	2	3	4	5
7.	Was the manual helpful to you in working with families?	1	2	3	4	5
3.	Was the manual helpful to you in caring for children with special needs?	1	2	3	4	5
).	Did you finish reading the entire manual?			Yes _		_ No
).	Please list suggestions for improving the l	Partners	mai	nual:		



Thank You!

# Partners Plus Follow-up Family Survey

No	me:	Date:					
	If you have participated in the Part the following questions:	tners wo	rkshop,	please (	answ	er	
1.	How long ago did you participate in the Partners workshop?	e	Mont	ns	_ >	ears	
		Not Hel	pful Sor	newhat Helpf	네	Very Helpful	
2.	How helpful was the Partners workshop for finding caregivers?	1	2	3	4	5	
3.	How helpful was the Partners workshop for teaching caregivers?	Not Helpful 1	Somew 2	hat Helpful 3	4	ery Helpful 5	
			mewhat Com	fortable	Very C	omfortable	
4.	How comfortable do you now 1 feel leaving your child with someone else (a caregiver)?		3	4		5	
5.	Since the Partners workshop have yo caregiver?	u found o	i	_ Yes _		_ No	
6.	In the last three months, how many times have you used respite care?	y 0	1-3	4-6	6 a	nd up	
7.	In the last three months, did you was but could not find someone?	nt respite		_ Yes _		_ No	



8.				months, cancel?	how	many	0		1-3	4-6	6	and up	
9.	9. Are you having any of the following problems finding good care for your  Caregiver would not care for your child(ren)  Caregiver would not follow your instructions  Caregiver had insufficient skills  Caregiver would not handle emergencies  Other (please specify):									r child(re	;n)? ——		
10.	How he	•	was the	e Family		Not	Helpful	2	Somewhat 3	-	4	/ery Helpful 5	<del></del>

Thank You!

Please return this survey to:



#### TRAINER NEEDS SURVEY

Name:	Date:
Location:	
To help us provide the info following survey:	rmation you will need to deliver training, please take time to complete the
Your title:	
Length of time in position:	· · · · · · · · · · · · · · · · · · ·
Job responsibilities:	<del>-</del> -
Do you have prior experier If yes, please describe your	
Do you have prior experier If yes, please describe your	nce working with families and/or caregivers? Yes No experience.
	nce working with young children? Yes No en's ages and describe your experience.
Do you have prior experier If yes, please describe your	nce working with children with special needs? Yes No experience.



Please indicate your need for information in order to effectively train participants in each area:

RESPITE	I Have <u>Enough</u>	l Would <u>Like More</u>
The definition of respite		
The benefits of respite care for:		
families		
caregivers		
children with special needs		
Barriers to families who want respite	<del>.</del>	
THE PARTNERS PROGRAM	I Have Enough	I Would <u>Like More</u>
The Partners model of respite training		
Your community's Partners program		
The Partners manuals		
COMMUNICATION	I Have Enough	I Would <u>Like More</u>
Verbal communication		
Nonverbal communication		
Cultural differences in communication	· · ·	<u>·</u>
The six messages of communication	·	
Facilitating the communication activity		
BUILDING PARTNERSHIPS	I Have Enough	I Would <u>Like More</u>
Families' need for respite		
Other family issues		
Sharing personal stories		
Facilitating discussion around perspectives		
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Trainer Needs Survey Page 3 of 5

Please indicate your need for information in order to effectively train participants in each area: Attitudes, feelings, and concerns that caregivers may have about working with children with special needs Strategies to prevent caregiver burnout I Would I Have ALL KIDS LIKE COOKIES (AKLC) Enough Like More Facilitating the AKLC activity Debriefing with participants I Have I Would **DISABILITES AWARENESS** Like More **Enough** Services for children under the Individuals with Disabilities Education Act (IDEA) What is meant by an Individualized Family Service Plan (IFSP) **Transition** Accessibility Person-first Terminology I Would I Have UNDERSTANDING CHILD **DEVELOPMENT Enough** Like More The five areas of child development How children typically develop How development can be affected when children have special needs The importance of play Guidelines for play I Have I Would **SPECIAL NEEDS** Like More Enough **Common Disabilities** If you need more information on specific disabilities, please list:



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#### Trainer Needs Survey

Please indicate your need for information in order to effectively train participants in each area:

SPECIAL NEEDS	I Have <u>Enough</u>	I Would <u>Like More</u>
Common special health care needs		
If you need more information on specific health	needs, please list:	
SPECIAL NEEDS	I Have Enough	I Would Like More
Gathering child-specific information from families		
BECOMING A CAREGIVER	I Have <u>Enough</u>	I Would <u>Like More</u>
How caregivers can contribute to individualized training		
How caregivers match with families of respite		
FINDING RESPITE <u>CAREGIVERS</u>	I Have Enough	I Would <u>Like More</u>
Determining important qualities for respite caregivers		
Recruiting caregivers from the community		
Recruiting caregivers through Partners		
Facilitating the Circles activity	<u> </u>	· 
INTERVIEWING CAREGIVERS	I Have Enough	I Would <u>Like More</u>
Ways to interview caregivers		
Tips for interviewing caregivers		
DEVELOPING AN INDIVIDUALIZED TRAINING PLAN	I Have Enough	I Would <u>Like More</u>
The four-step process for teaching caregivers about daily routines		



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#### **Trainer Needs Survey**

Please indicate your need for information in order to effectively train participants in each area:

DEVELOPING AN INDIVIDUALIZED	I Have	I Would
TRAINING PLAN	Enough	<u>Like More</u>
Identifying training goals		<u> </u>
Listing training methods		
Using resources		
Evaluating		
Principles for teaching adults		
Sharing emergency information and household rules with caregivers		<del></del>
USING DAILY ROUTINES TO DEVELOP AN INDIVIDUALIZED TRAINING PLAN	I_Have Enough	I Would <u>Like More</u>
Facilitating the Daily Routines activity		·
GENERAL TRAINING INFORMATION	I Have Enough	I Would <u>Like More</u>
Preparing the room for training		
Overheads/Flip charts		· 
Agendas		
Handouts	<u> </u>	_ <del>.</del>
Ice breakers	·	
Concluding statements		
Other:	<u> </u>	
	<u> </u>	



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Partners Plus	Trainer's Workshop Manual Evaluation
Name:	Date:

	<del></del>						
Name	of Community:						
	-you for taking time to help us evaluate the Is improve the Manual. Please circle your res		's W	orkshop N	Manı	ual. Your id	deas will be used to
Ratin	g scale for questions 1 through 3:	1 Poor	2	3 Good	4	5 Excellent	
1.	Organization of the Manual	1	2	3	4	5	
2.	Format of the Manual_	1	2	3	4	5	
3.	Appearance of overheads and supplemental materials	1	2	3	4	5	
4.	Overall quality of the Manual	1	2	3	4	5	
Rating	g scale for questions 5 through 10:	1 ot at all	2	3 Somewhat	4	5 Fully	
5.	Was the information clear?	1	2	3	4	5	
6.	Was the information useful?	1	2	3	4	5	
7.	Did the Manual sufficiently prepare you to conduct a Partners group training?	1	2	3	4	5	
8.	Did you feel comfortable with the process and flow of training?	1	2	3	4	5	
9.	Did the manual prepare you to help participants use the Family and Care giver manuals?	1	2	3	4	5	
10.	Did the Manual successfully prepare you to answer participant questions?	1	2	3	4	5	
11.	Did you read the entire Manual?	□ Yes				No	

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Partners Plus	Trainer's Workshop Manual Evaluation					
12. At what point would it have bee	n most helpful for you to receive the manual?					
What would you add to the manual?						
13. What would you add to the manual?						
14. What would you delete from the man	nual?					
<u> </u>						
15. Please list other suggestions for impa	roving the Partners Trainers Manual:					
<u> </u>						

Partners Plus	Evaluation of Community Implementation Process						
*For Site Contact Person	<u>n</u>						
Number of Partners work	kshops held to date:	Number of people trained	as Partners tr	ainers:			
Number of families traine	ed to date: Number	of caregivers trained to dat	e:				
Number of other individu	uals: Total trained	:					
Please list the agency/org	ganizations that have contri	buted to establish your Part	iners program	ı			
Name of Agency	Type of Agency (EI, Education, Health, MH/MR etc.).	Resources Provided (Financial, Space, Personnel, Materials, etc.)	Member of Plannin Group?				
	-		Yes	No			
				110			
·							
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-							
_							
		·					
	,						
Continue on the back of	this page if necessary.						



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#### **Evaluation of Community Implementation Process**

Partners P	1	u	S
------------	---	---	---

Name:
Name of Field -Test Community:
Name of Your CDR Partners Contact Person:
Date:

Please use this form to evaluate the Partners Community Implementation Process. For the following questions, the term "CDR Partners staff" refers to the individuals from Child Development Resources who provided training and technical assistance to your community. Please circle the number that best describes your agreement with the following statements:

Our Community was adequately prepared to:	Strongly Disagree		Agree		Strongly Agree		
Identify appropriate members for the Local Planning Group (LPG) meeting	1	2	3	4	5 NA		
Host the LPG meeting	1	2	3	4	5 NA		
Recruit families and caregivers for workshops	1	2	3	4	5 NA		
Organize/carry out Partners workshops	1	2	3	4	5 NA		
Identify trainers willing to plan and facilitate Partners workshops	1	2	3	4	5 NA		
Provide support to families and caregivers in matching for respite	1	2	3	4	5 NA		
Provide support to families and caregivers in individualized training	1	2	3	4	5 NA		
Collect evaluation data	1	2	3	4	5 NA		

Please add your comments on the back of this page. If you rated any item as "3" or below, we are particularly interested in your comments.

Child Development Resources, Partners Plus, 1490 Government Road Williamsburg, VA 23185





**Partners Plus** 

**Evaluation of Community Implementation Process** 

CDR Partners Staff:	Strongly Disagree		Agree		Strongly Agree
Provided the necessary information and materials For us to replicate the Partners respite model	1	2	3	4	5 NA
Were available to schedule additional meetings on-site	1	2	3	4	5 NA
Were available to answer questions and address concerns over the phone	1	2	3	4	5 NA_
Were able to address our community's special issues and concerns	1	2	3	4	5 NA

How were CDR Partners staff most helpful to you?

What could CDR Partners staff have done to be more helpful?

Please add your comments to the back of this page. If you rated any item as "3" or below, we are particularly interested in your comments.

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#### Partners Plus

#### **Evaluation of Community Implementation Process**

The Family Manual:	Strong Disagr	Agree		Strongly Agree						
Is useful	1	2	3	4	5 NA					
Is complete	1	2	3	4	5 NA					
How can we make the Family Manual more useful or complete?										

The Caregiver Manual:	Strongl Disagre	•	Agree		Strongly Agree	
Is useful	1	2	3	4	5 NA	
Is complete	1	Ž	3	4	5 NA	

How can we make the Caregiver Manual more useful or complete?



#### Partners Plus

#### **Evaluation of Community Implementation Process**

The Trainer's Guide:	Strongly Disagree		Agree		Strongly Agree			
Is useful	1	2	3	4	5 NA			
Is complete	1	2	3	4	5 NA			
How can we make the <i>Trainer's Guide</i> more u	seful or comp	olete?						

The Community Manual:	Strong Disagr	Agree	Igree Strongly Agree			
Is useful	1	2	3	4	5 NA	
Is complete	1	Ž	3	4	5 NA	

How can we make the Community Manual more useful or complete?



The Partners model of respite training:	Strongly Disagree		Agree	Strongly Agree		
Helps caregivers and families meet the needs of children and families	1	2	3	4	5 NA	
Helps families in our community find respite caregivers	1	2	3	4	5 NA	
Helps families meet other families	1	2	3	4	5 NA	
Fosters continued collaboration among agencies/organizations	1	2	3	4	5 NA	

Please add any additional strengths or advantages to the use of the Partners model in your community.

What barriers, if any, were identified in the implementation of the Partners model?

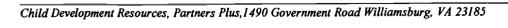
If barriers were identified, what strategies were used to overcome them?

Continue on back of page if necessary.



Partners Plus Evaluation o	f Community Implementat	tion Process
Is the Partners model cost effective for communities and far	milies? Yes	No
Will your community continue to use the Partners model in (your first year without CDR Partners training and technical		No
Please Comment If so, what is the workscope of your Partners program in the	ne next year?	
How many Partners workshops does your community expe	ect to hold in the next year?_	
Will your LPG continue to meet as a team?	Yes	No
Please comment What kind of continuing support to families and caregivers	will you provide?	
,		
Please Comment Please provide additional information regarding your upcon	ming workscope.	
What other information would you like to share with us? Continue on the back of this page if necessary.		

Thank You!





#### APPENDIX D

#### Partners Plus Local Planning Group Planning Packet

Partners Plus LPG Meeting Record of Attendance

**Notes** 

"Polling Community Resources to Train Caregivers: A Family-Centered Approach"

Components of Partnership

Sample Agenda for Local Planning Group (LPG) Meeting

Facts About Child Development Resources

Partners Outreach Staff

Please Tell Us About You

What Is Respite Care?

**Meeting Objectives** 

Partners Model of Respite

Partners Plus Family Curriculum

Partners Plus Caregiver Curriculum

Flow of Workshop Diagram

The Replication Process Diagram

Partners Community Implementation Process

Partners Plus Replication Agreement

Developing Your Partners Program: Replication Plan

Implementing Partners: Task Assignments for the Workshop

Partners Plus Workshop Pre-Registration

Checklist of Materials and Equipment for Partners Workshop

Partners Evaluations Data Checklist and Instructions for Replication Trainers

In Kind Match Form





ERIC Full text Provided by ERIC

# PARTNERS PLUS LPG MEETING RECORD OF ATTENDANCE

	1	l	1	1		1	1	1		
	EMAIL		Andreas - The second se							Rev. 03/20/00
	FAX									
DATE:	PHONE	-								 urg VA 23185
	ADDRESS				-					Child Development Resources, Partners Plus, 1490 Government Road, Williamsburg VA 23185
LOCATION:TRAINERS:	NAME							,		hild Development Resources, Partner
										J

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# Pooling Community Resources to Train Caregivers: A Family-Centered Approach

by Amanda Perez and Lisa Ownby

At a time when family support programs must make the most of decreasing fiscal resources, respite programs must use innovative strategies to address family needs. Communities often have natural, underutilized resources for preparing caregivers for work in respite. Families, the experts on their children, are the obvious choice to take the lead in training their caregivers. In addition, respite programs can work collaboratively with other community agencies to offer appropriate training opportunities to caregivers.

Traditional respite training programs invest considerable time and energy in giving caregivers general information on disabilities. While this information is undoubtedly helpful, general training leaves caregivers largely unprepared to meet the respite needs of individual children. Not only do disabilities and special health care needs affect children differently, but children express their individuality in a variety of ways, few of which relate to their special needs. Families, intimately familiar with the many details of their childrens care and caregiving routines, are the obvious choice to train respite caregivers for their children. Family-driven respite training enables caregivers to learn to care for specific children from the experts, at little cost to respite programs. Families may lack expertise in training adults, but with a little support and information they can prepare caregivers to provide respite care for their children.

After family-driven training, caregivers, like other professionals, value and benefit from continuing staff development. While there is a tremendous range in the ways in which services are delivered across the nation, communities often have a wealth of training resources available to them. Respite programs can creatively partner with other agencies to open available training opportunities to respite caregivers. Potential resources are listed below.

#### **Community Resources Providing Additional Training to Caregivers**

- Red Cross
- Department of Parks and Recreation
- · Child care information and referral
- Educational agencies (i.e., Parent Resource Centers)
- Child care programs
- Colleges and universities
- Human services organizations
- Disability service and advocacy groups
- Family support and education groups
- Extension offices
- Health services agencies

Partners Plus, a respite program at Child Development Resources in Williamsburg, VA, can help your community identify and use its resources to support families and caregivers in respite. Partners has developed a successful model based on the principle that, with community support, families make the best trainers for their respite caregivers. Partners offers training, technical assistance and resource manuals to families. caregivers and communities. The program is now field-testing the model throughout Virginia, and plans to offer assistance in model replication in other states. If you are interested in learning more about how your community can implement the Partners model, call Lisa Ownby, project Coordinator, at (757) 220-1168. &



#### **NETWORK NEWS**

Network News is published quarterly by the ARCH National Resource Center for Respite and Crisis Care Services, a division of the National Respite Network. Please submit articles, photos, calendar information, resource information, and other Respite/Crisis Care news to:

Network News

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Deadline for next issue November 8, 1999.





#### **Components of Partnership**

Although each partnership is unique in accordance with its membership, goals, interests, and expertise, there are certain basic elements of agreements essential for partnership success.

Common Goals - partners must agree upon the common purposes of their association, as well as the outcomes it is hoped the partnership will produce.

Common Language - partners agree to avoid use of the cultural or academic jargon that can separate associates. Key language used by partners must be examined and meanings agreed upon.

**Shared Experience** - involves agreement by partners to share their individual experiences as well as to create opportunities for joint involvement.

Established Systems of Communication - since communication failures are at the heart of many problems, it is essential for partners to identify their communication needs and the techniques and occasions for conveying information, to one another.

Respect for Individual Strengths/Acceptance of Weaknesses - acknowledgment of each partner's uniqueness and willingness to defer to the expertise of others is an essential partnership component.

Shared Responsibility for Success and Failures - partners must acknowledge that not all plans and programs are successful. A critical ingredient of successful partnership is sharing the credit for success and avoiding blame placing.

Loyalty to the Partnership - this may well be the key component for a winning partnership. It involves commitment to the group's gas and the idea of placing the good of the partnership before individual concerns, in most circumstances.

Agreement to Disagree/Compromise - partners must be willing to disagree without sacrificing the group and to compromise when there is no winning point. It is a significant step in development to recognize that growth can emerge from compromise.

Equal Contribution over Time - each partner must have the opportunity to make contributions he or she is comfortable with. No one partner should feel that he or she contributes significantly more than the others.

Agreement on the Type and Frequency of Partnership Evaluations - all partnerships require regular assessment to determine where the group goals and individual satisfaction are being achieved. Goals also need regular updating. New partners will periodically be admitted to the association, causing changes in the way partners interact and introducing new conditions and situations requiring evaluation into the relationship.

Adapted from L, Durant and K. Watkins, "Developing Professional Partnerships in Early Childhood Settings," in Target I, Vol. 2, Part II, ed. Marian Taylor Giles. Amarillo, TX: Teaching Pathways, Inc., 1983, pp, 221-230.



02/00

## Partners Plus Redefining Respite

Location
Local Planning Group Meeting
Date

## **AGENDA**

- Introductions
- Review Objectives for This Meeting
- Partners History
- Partners Model
  - 5 Steps
  - Workshop Objectives
- Overview of Partners Community Replication Process
- Developing Your Partners Program
  - LPG member level of commitment
  - Signing Replication Agreement
- Planning Your Replication
- Planning Your First Partners Workshop
- Evaluations
- Discuss Future Plans and Next Steps



## **Facts About**



## CHILD DEVELOPMENT RESOURCES

### CDR's Mission

 CDR is a private, nonprofit agency that provides services for young children and their families in the community and training for early childhood professionals throughout the nation.

## Child and Family Services

- CDR's Infant-Parent Program, a contract service of the Colonial Community Mental Health, Mental Retardation and Substance Abuse Services Board, each year provides early intervention services to 150 infants and toddlers with disabilities and their families and developmental screenings for 250 more! The program is a model that has been replicated throughout the nation.
- CDR's First Steps Child Care and Development Center at Griffin—Yeates serves 48 children in a nationally
  accredited, full-day, year-round program of quality, affordable care. First Steps classrooms at Lafayette and
  Jamestown high schools provide year-round care and a supervised hands-on learning experience for high
  school students enrolled in parenting education classes.
- CDR's Child Evaluation and Therapy Center provides speech therapy for children birth to early adolescence.
- CDR's Friends of the Family, supported by the Williamsburg Community Health Foundation, links families of children under 6 with community services and visits new parents and their babies at home.
- Early Head Start, funded by the U. S. Department of Health and Human Services' Head Start Bureau, gives the best start to 66 pregnant women, infants, and children under 3 and their families.
- CDR's new Benchmarks project will develop national standards of recommended practice for including children with disabilities in preschools and child care and will develop training based on those standards.
- CDR coordinates an interagency coalition of early childhood service providers.

## Training and Technical Assistance Programs

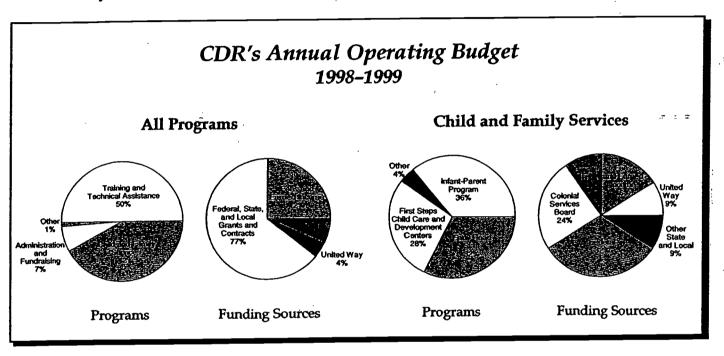
- CDR's training programs are designed to improve and increase services for young children with disabilities in our community, in the Commonwealth of Virginia, and throughout the United States. Currently, CDR provides training for
  - almost 3,000 child care providers in Virginia and seven other states,
  - pediatricians and family physicians in Virginia and 12 other states and jurisdictions,
  - pediatric nurses and nurse practitioners in Virginia,
  - 237 Head Start and Early Head Start programs in six mid-Atlantic states, and
  - communities interested in CDR's Partners model for expanding family respite options.
- CDR's Training Center generates earned income in support of agency operations through an annual Summer Institute, workshops, on-site consultations, and sale of videos and print materials produced by CDR.

## Significant Dates

- In 1966, CDR was founded as the Williamsburg Preschool for Special Children by community volunteers. Ten years later, the preschool had achieved national model status.
- In 1977, in response to legislation guaranteeing a free and appropriate public education for Virginia's
  children with disabilities age 2 and older, the preschool began serving infants and toddlers and expanded
  its mission to include training for professionals.
- In 1978, the preschool won its first federal training grant to replicate its family-centered model of services and changed its name to Child Development Resources to reflect its newly defined purpose.
- In 1995, with help from a challenge grant from The Kresge Foundation and a caring community, CDR to a new, specially designed facility in Norge, Virginia. Today, CDR seeks to acquire new space to ERIC's still growing services.

## Indicators of Excellence

- Since 1978, CDR has provided training and technical assistance to 40 early intervention programs in Virginia, to hundreds of programs throughout the country and internationally, and to thousands of early childhood and health care professionals.
- CDR has won national recognition for the quality of its early intervention program, which has been
  replicated throughout the country.
- Materials developed by CDR are used in all 50 states and in several countries.
- Between 1988 and 1999, CDR received 27 competitive grants totaling \$10.8 million to develop materials and to provide training to early intervention and early childhood professionals throughout the country.



## Financial Information

- CDR's services for children are funded by a variety of sources, including federal, state, and local tax dollars, United Way, health insurance, family fees based on ability to pay, and your contributions.
- CDR's training programs are supported entirely through grants, contracts, and fees.
- Only 7% of CDR's total operating budget was used for administration and fund-raising.

## Staff Qualifications

- CDR's Infant-Parent Program and training staff are highly trained professionals, most of whom hold advanced degrees in nursing, social work, therapies, and early childhood special education.
- CDR's team works closely with each child's primary care physician. A pediatric neurologist and other medical specialists consult regularly with CDR's team.
- CDR's First Steps Child Care and Development Centers are staffed by skilled and experienced teachers and assistants who hold degrees or child development credentials.

### Administration

• CDR is governed by a self-sustaining board of directors representing consumers and the business, and private sectors of the community. An executive director serves as chief executive officer. ERIC ore information, call (757) 566-3300.

November 1999 (AZW)

# Partners Outreach Staff

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Project Coordinator

Dee Moore

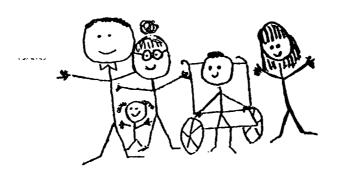
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Project Consultant

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Secretary



Child Development Resources 1490 Government Rd.

Williamsburg, VA 23185

Phone: (757) 220-1168 Fax: (757) 253-1779

E-mail: ppcdr@tni.net



# Now that you know something about our agency and us, we would like to know more about each of you.

## Please tell us:

- ⇒ Who you are
- ⇔ What respite means to you
- ⇔ Why you are here



# What is Respite Care?

Respite care is temporary care that gives families a break from the daily responsibilities of caring for family members with special needs



## MEETING OBJECTIVES

## During today's meeting, you will:

- Develop a clear understanding of the Partners model of respite.
- Learn about the Partners Community Implementation Process and the roles and responsibilities of CDR's Partners staff and LPG members in implementing the model in the community
- Begin the process of determining how Partners will be implemented in this community, and
- Plan and determine roles and responsibilities for the first Partners workshop in this community.



ERIC

3/20/00

## **Partners Model of Respite**

STEP 1 Recruit families and caregivers

STEP 2 Conduct Partners workshop

STEP 3 Help families choose caregivers

STEP 4 Support families as they train their own caregivers

STEP 5 Provide continuing support



03/20/00

## Partners Plus Family Curriculum

The Family Manual can be used as a resource for individual study or as a workbook during a Partners workshop. The manual and curriculum are designed to provide families with basic information on how to find and teaching others to care for their children with special needs for temporary periods of time. During the field testing phase of the use of this manual, Partners project staff asked families to give their feedback in a formal evaluation process. Some of their comments were... "the list of interview questions will help me a lot,".. "all the forms I will ever need are in this workbook,"... "easy to use and understand."

The <u>Introduction</u> gives families an overview of the Partners model, its' history and development. The replication process for communities interested in implementing the Partners model is described, along with the four manuals contained in the *Partners Guide*.

Section 1 - About Respite

0001021 1 22004 2100			
Objectives	Teaching Method	Contact Time	
As a result of this section, families will:  - be able to define respite care and identify the benefits to families, children, and caregivers.  - know how families drive family-centered services, and what rights and responsibilities they have as participants in family-centered systems.  - understand the Partners model of respite care.	~Lecture ~Discussion ~Activity	Approximately: 30 minutes	

Section 2 - Building Partnerships: Communication

Objectives	Teaching Method	Contact Time
As a result of this section, families will:  - know the importance of clear and open communication in a respite relationship.  - know the variety of ways that people send and receive messages.  - be able to recognize and mend communication breakdowns.  - practice communication skills.	~Lecture ~Discussion ~Activities	Approximately: 45 minutes

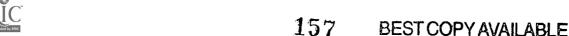
Section 3 - Building Partnerships: Working Together

Objectives	Teaching Method	Contact Time
As a result of this section, families will:  - become more aware of the perspectives of families with children with special needs.  - recognize families' need for respite and the value of the service that respite caregivers provide.  - understand the importance of learning about a family's experience from the family.	~Lecture ~Discussion	Approximately: 45 minutes

Section 4 - All Kids Like Cookies

Objectives	Teaching Method	Contact Time
As a result of this section, families will:  - have firsthand experience of some of the challenges faced by children with special needs.  - be able to identify the ways in which children with special needs adapt to their environments.	~Lecture ~Discussion ~Activity	Approximately: 45 minutes

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Section 5 - Finding Respite Caregivers

Objectives	Teaching Method	Contact Time
As a result of this section, families will:  develop strategies for finding appropriate respite caregivers.  identify potential caregivers in their natural support networks.  know strategies for finding respite caregivers.	~Lecture ~Discussion ~Activity	Approximately: 20 minutes

Section 6 - Interviewing Caregivers

Objectives	Teaching Method	Contact Time	
As a result of this section, families will:  - identify what questions to ask caregivers in interviews.  - understand different options for conducting interviews.  - know other strategies for gathering information on caregivers.	~Lecture ~Discussion	Approximately: 15 minutes	

Section 7 - Developing a Personalized Training Plan

Objectives	Teaching Method	Contact Time
As a result of this section, families will:  - be prepared to teach their caregivers to care for their children.  - understand the four step process for teaching daily routines to caregivers.  - know some principles for teaching adults.  - understand the importance of sharing emergency procedures and household rules with caregivers.	~Lecture ~Discussion ~Activity	Approximately: 25 minutes

## Section 8 - Resources

Objectives	Teaching Method	Contact Time
As a result of this section, families will:  - understand the importance of practicing universal precautions.  - know where to obtain more information to help them teach caregivers about caring for their child.	~Lecture ~Discussion	Approximately: 10 minutes

Section 9 - Forms for Sharing Information

Objectives	Teaching Method	Contact Time
As a result of this section, families will:  - become familiar with forms they can use for sharing information about caring for their child.	~Lecture ~Discussion	Approximately: 10 minutes

Final Activity - Using Daily Routines to Develop a Personalized Training Plan

Objectives	Teaching Method	Contact Time
As a result of this section, families will:  - practice developing a personalized training plan using a child's daily routines.	~Lecture ~Discussion	Approximately: 30 minutes

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## Partners Plus Caregiver Curriculum

The Caregiver Manual can be used as a resource for individual study or as a workbook during a Partners workshop. The manual and curriculum are designed to provide potential caregivers with basic information on caring for young children with special needs and supporting families. During the field testing phase of the use of this manual, Partners project staff asked caregivers to give their feedback in a formal evaluation process. Some of their comments were... "great detail, very complete,... "simplicity, easy to understand,"... "very organized, easy to read, thorough, specific and informative."

The <u>Introduction</u> gives caregivers an overview of the Partners model, its' history and development. The replication process for communities interested in implementing the Partners model is described along with the four manuals contained in the *Partners Guide*.

Section 1 - About Respite

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Objectives	Teaching Method	Contact Time
As a result of this section, caregivers will:  be able to define respite care and identify the benefits to families, children, and caregivers.  know how families drive family-centered services, and what rights and responsibilities they have as participants in family-centered systems.  understand the Partners model of respite care.	~Lecture ~Discussion ~Activity	Approximately: 30 min.

Section 2 - Building Partnerships: Communication

Objectives	Teaching Method	Contact Time
As a result of this section, caregivers will:  - know the importance of clear and open communication in a respite relationship.  - know the variety of ways that people send and receive messages.  - be able to recognize and mend communication breakdowns.  - practice communication skills.	~Lecture ~Discussion ~Activities	Approximately: 45 min.

Section 3 - Building Partnerships: Working Together

Objectives	Teaching Method	Contact Time
As a result of this section, caregivers will:  - become more aware of the perspectives of families with children with special needs.  - recognize families' need for respite and the value of the service that respite caregivers provide.  - understand the importance of learning about a family's experience from the family.	~Lecture ~Discussion	Approximately: 45 min.

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## Section 4 - All Kids Like Cookies

Objectives	Teaching Method	Contact Time
As a result of this section, caregivers will:  - have firsthand experience of some of the challenges faced by children with special needs.  - be able to identify the ways in which children with special needs adapt to their environments.	~Lecture ~Discussion ~Activity	Approximately: 45 min.

## Section 5 - Disabilities Awareness

Objectives	Teaching Method	Contact Time
As a result of this section, caregivers will:  understand common terms, services, and issues related to children with special needs.	~Lecture ~Discussion	Approximately: 15 min.

## Section 6 - Understanding Child Development

Objectives	Teaching Method	Contact Time	
As a result of this section, caregivers will:  understand the basics of child development.  be aware of the importance of play and enriching environments for child development.	~Lecture ~Discussion	Approximately: 15 min.	

## Section 7 - Children with Special Needs

	m 1: 16 0 - 1	Court at Time
Objectives	Teaching Method	Contact Time
As a result of this section, caregivers will:  - understand basic information about common special needs.  - be aware of the basic developmental and medical effects of common special needs on children.  - understand what caregivers may be asked to do when they care for children with common special needs.	~Lecture ~Discussion	Approximately: 15 min.

## Section 8 - Becoming a Caregiver

		Γ '	
	Objectives	Teaching Method	Contact Time
As a resu	understand how caregivers can become active members of a respite partnership in the Partners	~Lecture ~Discussion	Approximately: 10 minutes
~	program. understand how caregivers can contribute to personalized training. know how to match with families for respite		

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## Section 9 - Resources

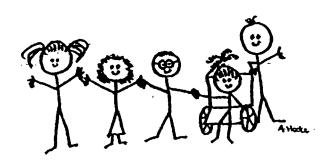
Objectives	Teaching Method	Contact Time
As a result of this section, caregivers will:  - understand the importance of practicing universal precautions.  - know where to obtain more information to help them care for children with special needs.	~Lecture ~Discussion	Approximately: 2 minutes

Section 10 - Forms for Sharing Information

Objectives	Teaching Method	Contact Time
As a result of this section, caregivers will:  become familiar with the forms families may use to share information about caring for their child.	~Lecture ~Discussion	Approximately: 2 minutes

Final Activity - Using Daily Routines to Develop a Personalized Training Plan

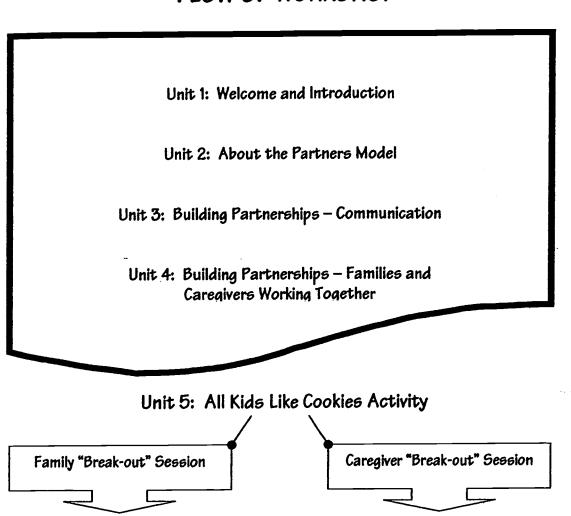
Objectives	Teaching Method	Contact Time
As a result of this section, caregivers will:  have the opportunity to practice participating in a personalized training plan.	~Lecture ~Discussion	Approximately: 2 minutes

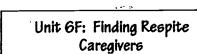




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## FLOW OF WORKSHOP









Unit 6C: Disabilities Sensitivity

Unit 7C: Understanding Child

Development

Unit 8C: Children with Special Needs Unit 9C: Becoming a Caregiver





# The Replication Process

## **Partners Community Implementation Process**

Identify Community Site

## Plan for Replication of the Partners Model

- Create Community Support
- Determine Program Advisors
- Determine Administrative Structure
- Secure Financial Resources

## Implement the Partners Model

- Recruit Families and Caregivers
- Conduct Partners Workshop
- Help Families Choose Caregivers
- Support Families As They Train Their Own Caregivers
- Provide Continuing Support

Evaluate the Partners Program

Partners Plus Community Planning Manual Child Development Resources P.O. Box 280, Norge, Virginia 23127



## Partners Community Implementation Process

## Step 1: Identify Community Site

In this step, Partners sites will:

- ✓ Coordinate with the agencies responsible for before and after school services, parks and recreation, and agencies or organizations supporting families and children with disabilities and others as appropriate.
- ✓ Obtain commitment from Part C, LICC, and/or LEA to participate in planning
- ✓ Identify families and other key personnel to assist in planning
- ✓ Commit to plan workshops that are accessible to families and caregivers (alternate times and locations, provide child care, hold training at disabilities accessible locations, etc.)
- ✓ Identify a family-professional team to conduct Partners workshops
- ✓ Identify fiscal resources
- ✓ Commit to data collection for evaluation of Partners replication,
- ✓ Identify a sinale agency responsible to be replication liaison with CDR's Partners Plus

## Step 2: Plan for Replication of the Partners Model

In this step, Partners sites will:

- ✓ Sign the replication agreement
- ✓ Identify the local planning group (LPG), and
- ✓ Develop the plan for replication:
- Initial LPG meeting: CDR Partners staff meets with the LPG to fully explain the model and the community implementation process, and to begin working with the team to plan for Partners implementation in the community.
  - Community planning: The LPG continues to plan implementation as they organize
    the initial workshop. CDR Partners staff will be available to provide technical
    assistance to the LPG as they build their community's implementation plan (onsite visits, over the telephone, provision of resource materials, etc.).
  - Plan modification: Plans can and should be changed to make the best use of available resources and better serve families, children, and caregivers. Throughout the year, the LPG will continue to discuss progress and plan as a team.



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## Step 3: Implement the Partners Model of Respite

## In this step, Partners sites will:

- ✓ Receive replication materials, including the Family Manual, the Caregiver Manual, the Community Planning Manual, the Trainer's Workshop manual, and evaluation measures.
- ✓ Learn how to conduct a Partners workshop using the train-the-trainer approach, outlined below:
- Modeling: The LPG plans the first training for families and caregivers in their community.
   CDR Partners staff conduct the workshop, as replication trainers participate, observe, and learn.
   CDR Partners staff debrief with replication trainers after the workshop.
- Coaching: The LPG plans and markets their community's second training. Replication trainers conduct the workshop, as CDR Partners staff observes (optional).
- Supporting: CDR Partners staff provide technical assistance (TA) to replication trainers as needed/requested, and maintain six to 12 month TA relationship with CDR Partners staff (on-site visits, over the telephone, provision of resource materials, etc.). Additionally, replication trainers continue to conduct workshops with support from their LPG.

## Step 4: Evaluate Partners Model Replication

## In this step, Partners sites will:

- ✓ Administer pre- and post- caregiver knowledge and comfort surveys
- Conduct initial and follow-up surveys of families, measuring their access and comfort with respite options before and after Partners group workshops
- ✓ Conduct follow-up surveys for caregivers, measuring their comfort in caring for children to CDR Partners Project with special needs and working with families
- ✓ Submit data for analysis
- Review workshop evaluation data during debriefing with Partners Plus trainers, and use this data to improve training
- Review and evaluate the Community Planning Manual and Trainer's Workshop Manual
- Evaluate the Partners Community Implementation Process and the work of the CDR Partners staff in helping your community implement the Partners model of respite



## **Partners Plus Replication Agreement**

This agreement is between Child Development Resources' (CDR) Partners Plus I	Project a	ınd the
Local Planning C		

## I. Partners Plus Project Commitment

Partners Plus will provide the following services to assist the above-named site in replicating the Partners Plus model of respite training for families and caregivers:

- Provision of set of four manuals to include a Family Manual, a Caregiver Manual, a Community Planning Manual, and a Trainers' Workshop Manual
- Assistance in identifying and developing a local planning group (LPG) responsible for replication of the model
- Assistance in developing a plan for replication of the Partners Plus model to include: arrangements for training, determining number and location of workshops, ensuring full accessibility, developing dissemination strategies, and selection and training of Partner's Workshop trainers
- Provision of data collection forms
- Continuous technical support to ensure successful replication of the Partners Plus model for up to one year
- Other as appropriate

## II. Local Planning Group Commitment

The local planning group named above agrees to replicate the Partners Plus model of respite care for families and caregivers and agrees to:

- Identify an agency/organization to serve as a liaison with the Partners Plus project
- Identify a home for the Partners project
- Provide financial resources (in-kind and monetary) to cover the costs associated with training
  including, but not limited to: Partners project staff and travel (transportation, lodging, per
  diem); purchase of or duplication of training manuals; cost for use of training space and
  refreshments; cost of personnel time and benefits
- Identify a parent/professional training team



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- Collect data and forward to CDR's Partners Plus Project using evaluation instruments provided by the project.
- Ensure training is accessible to families and caregivers and provide accommodations as requested

•	Other	as	negot	iated	١,
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Signature of Partners Plus Representative	Date
Signature of Local Planning Group Representative	Date

## Developing Your Partners Program: Replication Plan

Site:	Contact:	
Cammitmants to		
Commitments to Activities/Tasks	LPG Members Responsible	Timelines
	El O montpoto nospenone	
ome Maintaining directories		
Fielding Inquiries		
Registering Participants for workshops and performing follow-up calls for confirmation of attendance	· ·	
Postage for mailing		
Resource library		
Data base		
Program coordinator and/or other support staff		
Background checks	·	
Who will you serve (ages) (disabilities)		
Identify program advisors (optional)	BEST COPY AVAILABLE	
	1	

## Developing Your Partners Program: Replication Plan

5ite:		<u>.                                    </u>
Commitments to	10011 I D - 411	Time alim a a
Activities/Tasks blic Relations Marketing to recruit milies, caregivers, & community pport. Flyers	LPG Members Responsible	Timelines
Brochures		
Presentations		<i>z</i> : <u>z</u>
Media relations		
Donations/sponsors		
nancial Resources to cover penses (monetary, non-monetary)		
Space		
Refreshments	· · ·	·
Child care		
Training supplies		
Manuals		
Trainer time	BEST COPY AVAILABLE	
Program Staff (coordinator, trainer, secretary)		

# Implementing Partners: Task Assignments for the Workshop

Site: Contact:		it:	
Activity	Person Responsible/ Comments	Timelines	Status
Schedule Partners Workshop     trainers     date     location     time		At least 6 weeks prior to workshop	
Develop workshop announcement and distribute		Six week prior to workshop	
Promote Community Awareness (press releases. presentations)		Press Releases 2 weeks prior to workshop; Presentations throughout 6 weeks prior to workshop	
Recruit families and caregivers		Begin 6 weeks prior to workshop; Continue until you reach maximum attendance and then place people on waiting list	
Register workshop participants and create/maintain database		Throughout 6 weeks prior to workshop	
Plan child care for workshop Register children Recruit caregivers		As families pre-register for workshop determine child care needs	
Produce Family and Caregiver Manuals		One to 2 weeks prior to workshop or according to printer's schedule	





# PARTNERS PLUS WORKSHOP PRE-REGISTRATION

DATE		LOCATION		
NAME	7. O. O.	PHONE	ADDRESS	CHILD CARE NEEDED OR OTHER ACCOMODATIONS
			÷	
		:	·	
				·
			-	



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# Checklist of Materials and Equipment For Partners Workshop

DATE: 11ME:	NOWBER EXPECTED TO ATTEND.
LOCATION:	
PRESENTERS:	
Room and Facility Preparation  Table for Registration  Table for Display Materials  Table Space for all Participants  Tables Arranged in a Horseshoe Shape  Chairs for All Participants  Extra Tables for "All Kids Like Cookies"  Activity  Tables for Lunch or Refreshments	Agenda for WorkshopGetting Acquainted ActivityPencils for ParticipantsSample Press Release and Feature Articles Form (optional)Permission for Videotape with Sound/Photo Use (enough for all participants)
(optional)  Rooms for Childcare According to Number of Children Attending  Childcare Rooms with Accessibility to Lavatories (preferably in room)	Section 1 Handouts Prepared Overheads Transparencies/Flip Charts Overhead Projector/Flip Chart Stand
Childcare Preparation  Caregiver Sign-In Sheet  Child Care Sign-In Sheet  Appropriate Toys and Activities  Activity Supplies	(optional)Markers for Flip Charts or Overhead TransparenciesIncentives for Participation in Methods of Communication Activity
Snacks First Aid Kit "Partners Plus Workshop Childcare Information"	Section 2Prepared Overhead Transparencies/Flip ChartsOverhead Projector/Flip Chart Stand
Getting StartedRefreshment Supplies (optional)Name Tags or TentsSign-in Sheets	(optional) Markers for Flip Charts or Overhead Transparencies Incentives for Participation in Methods of Communication Activity
Initial Family Survey Comfort Measure - Pre Knowledge Measure - Pre Participants' Manuals	Section 3 Prepared Overhead Transparencies/Flip Charts



Overhead Projector/Flip Chart Stand (optional)	Overhead Projector/Flip Chart Stand (optional)
Markers for Flip Charts or Overhead	Markers for Flip Charts or Overhead
Transparencies	Transparencies
Section 4	Section 5-C
Handouts	Prepared Overhead Transparencies/Flip
Enough of the Easy and Hard Version of the	Charts
XYZ Tests (equal number of each) for All	Overhead Projector/Flip Chart Stand
Participants .	(optional)
Method of Dividing Participants into Groups	Markers for Flip Charts or Overhead
Of Equal Number (for the "All Kids Like	Transparencies
Cookies" activity)	
Directions for Each Station	Section 6-F
Props for the "All Kids Like Cookies"	Overhead Transparencies/Flip
Activity -	Charts Developed by Trainers (optional)
·	Overhead Projector/Flip Chart Stand
Vision Station: several pairs of prepared	(optional)
sunglasses, blindfolds, a page out of a coloring	Markers for Flip Charts or Overhead
book or a crossword puzzle, crayons, children's	Transparencies
books and magazines, plastic cup and pitcher	•
with water, paper towels	Section 6-C
	Prepared Overhead Transparencies/Flip
Speech Station marshmallows, gauze,	Charts
trashcan, paper towels	Overhead Projector/Flip Chart Stand
	(optional)
Fine Motor Station: several pairs of thick	Markers for Flip Charts or Overhead
gloves, masking tape, puzzles, small	Transparencies
manipulative toys, thick string and beads or	
pasta	Section 7-F
A Company of the Comp	Overhead Transparencies/Flip
Gross Motor Station: two large balls, two	Charts Developed by Trainers (optional)
retrievable toys, masking tape, use masking	Overhead Projector/Flip Chart Stand
tape to make two ten to fifteen foot walkways	(optional)
	Markers for Flip Charts or Overhead
Prepared Overhead Transparencies/Flip	Transparencies
Charts	Transparation
Overhead Projector/Flip Chart Stand	Cooking 7 C
(optional)	Section 7-C
Markers for Flip Charts or Overhead	Prepared Overhead Transparencies/Flip
Transparencies	Charts
	Overhead Projector/Flip Chart Stand
Section 5-F	(optional)
Overhead Transparencies/Flip Charts	Markers for Flip Charts or Overhead
Developed by Trainers (optional)	Transparencies

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Section 8-F Overhead Transparencies/Flip Charts Developed by Trainers (optional) Overhead Projector/Flip Chart Stand (optional) Markers for Flip Charts or Overhead Transparencies	Wrap Up  What Did You Think? Comfort - Post Knowledge - Post Family Manual Evaluation Caregiver Manual Evaluation Certificates
Section 8-C  Prepared Overhead Transparencies/Flip         Charts  Overhead Projector/Flip Chart Stand         (optional)  Markers for Flip Charts or Overhead         Transparencies  Criminal History Release (optional)  Department of Social Services Check         (optional)  Stamped Return Envelopes (optional)	General Supplies to Bring  Masking Tape Scissors Markers for Name Tents Play Doh (optional) Sticky Pads (optional) Other Table Supplies for Participants Candy or Other Energizer (optional)
Section 9-F*Add My Name* Family Directory	
Section 9-C Overhead Transparencies/Flip Charts Developed by Trainers (optional) Overhead Projector/Flip Chart Stand (optional) Markers for Flip Charts or Overhead Transparencies	
Section 10Caregiver Profile Form for Each Participant	
Final Activity  — Prepared Overhead Transparencies/Flip Charts  — Overhead Projector/Flip Chart Stand (optional)  — Markers for Flip Charts or Overhead Transparencies	



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# Partners Evaluations Data Checklist and Instructions for Replication Trainers

Mail to:	Sherry Bownes Partners Plus Project 1490 Government Road Williamsburg, VA 23185	Training Date:	
Training Location:		From:	<u> </u>
Trainers Names:			

As a Partners Plus replication trainer you will be responsible for collecting evaluation data and returning it to Partners. For your convenience, we have provided return address labels in your debriefing packet. Send us a completed copy of this form along with the evaluation data within 10 days of a replication workshop. After receiving the data, Partners will summarize the What Did You Think About the Workshop evaluation and send it to you. Upon your request, we will send the pre- and post- measure results.

INSTRUMENT NAME	WHEN TO	COLLECTION	PERSON TO
	COMPLETE	DATE	COLLECT
Caregiver Knowledge Pre Evaluation	Prior to beginning of workshop		
Caregiver Comfort Scale Pre Evaluation	Prior to beginning of workshop		
Initial Family Survey	Prior to beginning of workshop		
Caregiver Knowledge Post Evaluation	At end of workshop	-	
Caregiver Comfort Scale Post Evaluation	At end of workshop	·	
What Did You Think About the Workshop?	At end of workshop		
Family Manual Evaluation	At end of workshop		
Caregiver Manual Evaluation	At end of workshop		
Follow-up Family Survey	Three and six months after workshop		



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## IN KIND MATCH

I have donated my time skills to Child Developmen	nt Resources by working with Partners Plus
Outreach: Families and Caregivers in Partnerships	
I spent day(s) of my time	
I understand that I will not be paid for this time. In for the project. My time for this task was not paid	•
Print Name	
Signature	Date
***********	*************
For office use only:	
Consultant rate of \$ day x day (	s) =
Total Dollar Value of In-Kind Match: \$	·
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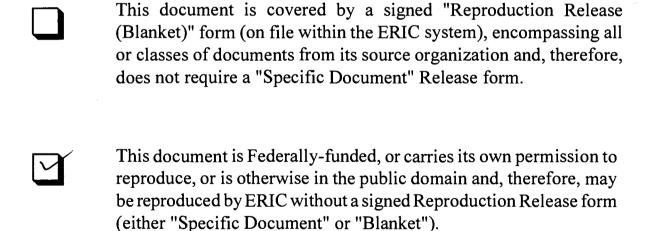
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